

Remington Arms Co., Inc.
Product Service
Legal Case #:8001

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
284361	10/3/2012	10/4/2012	10/4/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Volte	88 Jean Drive	Courtland Manor	NY	10567		H 914-481-7834 E volpedm@wcmc.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

SR# 30198 - Reason for Return: Fires. Service Request Section: The rifles fires when going from safe to fire. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	84467	S6726023	PE	6/2/2010 9:55:57 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DAVIS SPORT SHOP INC		Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA & test - warranty						

Repair/Replacement Cost	Repair/Replacement Date
\$50	

10/5/12: Per Ilion - Could not duplicate concern. To restore confidence in rifle, will replace TA, clean action & test at n/c - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/4/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	

Barrel	Description		20" 308 WIN HB FL
	Date Code		PE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY UNDER STOCK WITH FOREIGN DEBRIS
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.011
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	--Select--	3.5#
	Altered	False	40x TRIG ASSM
	Sub-Assembly	M/700 Non-Bolt Lock	

[illegible]

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

Date of Request: 09/26/2012
Date Printed: 10/01/2012

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email:

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M992 - FIRES

Service Request Section

THE RIFLE FIRES WHEN THE BOLT IS CLOSED AND HE SAID HIS FINGER WAS NOT ON THE TRIGGER

A round was chambered, when I switched from safe to fire, the rifle fired. This happened one previous time 6 months ago but not at the range with no mishap. Suspicious 2nd time, it happened.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

S6726023

Model: 700



RE0028436 1

RECEIVED
OCT 05 2012

BY: _____

could not duplicate concern.
To restore confidence in NRC
will implement TPA, clear actions
TEST AT NRC
warranty

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

Davis Sport Shop
Route 17
Sloatsburg, NY 10974
(845) 753-2198

DAVISSPORT@ATT.NET

Clerk: THERESA D. Date: 3/7/2012 12:45:36 PM Tran # 89660 Store # 001 Register # 20 Page 1

Itemcode	Description	Price ea.	Quantity	Ext Disc	Net Sale
04770084467	RMNGTN #84467 700 XCR COMP TAC Log # 99316690 Serial # S8726023 NTN # 1ZPS-S3Z DAVIDE VOLPE 88 JEAN DRIVE CORTLAND MANOR, NY 10567 914-481-7834	1119.99	1	0.00	1119.99
02975773407	TROPHY 3 8X40 MATTE		1	0.00	
03031749901	LEUP MED RINGS MATTE MATTE		1	0.00	
03031750016	LEUPOLD STD. REM. 700 2PC STD. REM. 700 2PC		1	0.00	
02946508475	FED. 180 GR SP 308 WIN.		1	0.00	

Subtotal

Tax 1

Total

Cash

Credit debit

Card # Auth:

DAVIDE VOLPE

Signature

Change

0.00

CASH CUSTOMER

Continued...







