

Remington Arms Co., Inc.
Product Service
Legal Case #:8221

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/28/2012					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Luvon	Voutwell	6675 FM 421	Kuntz	TX	77625		H 409-755-4312

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Fired when unbolting it Concern:1020 Fired on Bolt Opening			
C				

11/27/12 Per call from Luvon, 3 days ago one of his Model 700 rifles fired when he was unbolting it. The next day the same thing happened.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	/	700/	20000			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/28/12 Sending 2 ARS labels for the 2 700's he has with the bolt lock. One of these is the incident rifle.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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Examination[Remington//]

Part	Sub-Part	Code	Comment
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ARS LABEL REQUEST FORM

DATE: 11/28/2012	Service Request # SR00036747
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: mitchelles	
email address:	

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	LUVON VOUTWELL 6675 FM 421 KUNTZ, TX 77625 US SR00036747 Email:
RETURN ITEM TO:	ILN Arms Services



4XX596 NOV 29, 2012 ALL CURR USD 1 OF 1
 SVC GNDCCM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969067805768
 REF 1:SR00036747
 REF 2:

HANDLING CHARGE 0.00		SVC T/P USD	
SINGLE-PIECE PUB RATE CHRG:			
DV 0.00	COD 0.00	RS 0.50	
DC 0.00	DGD 0.00	SD 0.00	
AH 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 10.88	PUB+HANDLING	10.88	

ATTN: Prod Serv #8221

ARS LABEL REQUEST FORM

DATE:	11/28/2012	Service Request #	SR00036746
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	mitchelcs		
	email address:		

Business:

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:	LUVON VOUTWELL 6675 FM 421 KUNTZ, TX 77625 US SR00036746 Email:
RETURN ITEM TO:	ILN Arms Services



4XX596 NOV 29, 2012 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969066570951
REF 1:SR00036746
REF 2:

HANDLING CHARGE 0.00		SVC T/P USD
SINGLE-PIECE PUB RATE	CHRG:	RS 0.50
DV 0.00	COD 0.00	SD 0.00
DC 0.00	DGD 0.00	SP 0.00
AH 0.00	PR 0.00	PUB+HANDLING 10.88
TOT PUB CHG 10.88		

ATTN: Prod Serv #8221