

Remington Arms Co., Inc.
Product Service
Legal Case #:8394

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
293695	12/20/2012	12/21/2012	12/21/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Marc	Webb	9146 Elm Tree Circle	Tyler	TX	75703		H 903-509-9155 E familyofwebb@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired when removing safety Concern:1007 Fired on Safe Release			
C				

1/8/13 Per note on SR, gun is going off when going from safe to fire.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6726956	WY	8/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
29.04	1/8/2013

1/8/13 Per Ilion, could not duplicate concern. Trigger assm dirty, rusty and set screws altered. Replace TPA, clean and test at BLSM program price. Left voice message asking if he received the quote and to call.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/21/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	IMPROPER MAINTENENCE
Barrel	Description		22" 270 WIN
	Date Code		WY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	BOLT/ACTION DIRTY,WORKS SLUGGISH
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Stock Condition	Slightly Worn; Functioning	MARS,SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

frmREInquiry - Repair Inquiry

Repair Number: RE00293695 Serial: 6726956 Model 700 Center Fire Caliber: 270 Repairman:
 Verify Repair Status: New 12/10/2012 10:06:19 AM

ADDRESS INFORMATION

Customer		Received from	Return To	Received from	
Name:	MARC WEBB		MARC WEBB		
Address 1:	9146 ELM TREE CRICLE		9146 ELM TREE CRICLE		
Address 2:		PO Box:		PO Box:	
City:	TYLER		TYLER		
State:	TX	Zip Code:	75703	Country:	US

FFL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Contact Information

Phone: 903 509 9155
 Fax:
 Email: FAMILYOFWEBB@YAHOO.COM
 Comments:

Received Condition

Condition: Good
 Notes:
 CSR Notes: GUN IS GOING OFF, WHEN GOING FROM SAFE TO FIRE

could not dup concern
 T.A. dirty, rusty + set
 screws H.H. Rpt PPA.
 clean + test und. BLP
 Ron 20. +

Accessories Received

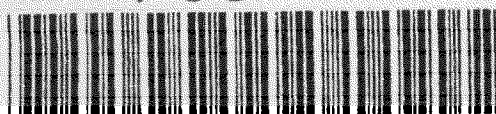
Code	Desc	Qty
A007	With Stud	2

Refresh

Close

Serial Number: 6726956

Model: 700



RE00293695

BY:

Friday, Dec 14 2012 ILASRPR11

Friday, Dec 21 2012

3:43 AM







