

Remington Arms Co., Inc.
Product Service
Legal Case #:8391

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
293664	12/19/2012	12/20/2012	12/20/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Weber Sporting Goods	---	Weber Sporting	2701 IRA YOUNG DRIVE	TEMPLE	TX	76504		W 254-791-4867 E outdoors@webersguns.com

Incident

Womac

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			
S FSR	Concern:1007 Fired on Safe Release		Unknown	
C				

SR# 38247 - Service Request Section: When safety is released the trigger moves forward. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25713	D6276702	LT	2/18/1999
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMCHAR WHOLESALE INC	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Return as received						

Repair/Replacement Cost Repair/Replacement Date

12/21/12: Per Ilion - TA dirty, rusty & set screws altered. Can offer to replace TA, clean & test @ 1/2 normal cost - quote. df 1/8/13 Called dealer for approval and he said Womac was "livid" after hearing our findings and is going to contact a lawyer. Dealer said to return as received.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/20/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		20" 308 WIN HB FL LTR
	Date Code		LT
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,RUSTY TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P.800-243-9700 F.836-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS**

2011
LTZ/91
2.5th
013

8391

Service Request Number	Serial Number / Description	Date of Request:
SR00688147	D6276702	12/11/2012
	Model 700DM RIFLE Caliber 308	Date Printed: 12/11/2012
Customer:	Destination:	
WEBER'S SPORTING GOODS	Arms Services	
1701 IRA YOUNG DRIVE	14 Heedler Ave	
TEMPLE, TX 76504 US	Elizn, NY 13357 US	

Email: outdoors@webersguns.com

Email:

—Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M568 - SAFETY BROKEN

Service Request Section

When safety is release the trigger moves forward.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

D6276702

Model: 700DM



RE00293664

RECEIVED
DEC 21 2012

BY:

T.A. dirty, rusty 2 set screws
Altered. can work to rep.
TPA, clean to stat 1/2 change

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

805918

SOLD TO Arms Services		SHIPPED TO Weber's		VIA	
ADDRESS 14 Hoefler Ave		ADDRESS 2701 Ira Young Drive			
CITY, STATE, ZIP Hion, NY 13351		CITY, STATE, ZIP Temple TX 76504			
CUSTOMER ORDER NO. Noma & Williams		SOLD BY		DATE 12/12/12	
1		Remington 700 .308 WIN SN# D6276702			
1		- Safety locks forward then when it moves back it would move trigger forward.			
1		Remington 700 .270 WIN SN# C6333263			
1		- Rifle fires when you move safety from S to F WITHOUT touching the trigger.			
		Questions? Call Ray, Todd, or Kayla (254) 791-4867 outdoors@webersguns.com			









