

Remington Arms Co., Inc.
Product Service
Legal Case #:7683

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
268868	5/23/2012	5/24/2012	5/24/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Willie	Wilson	355 Guilford St.	Buffalo	NY	14211		H 716-891-5342

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S	Unexplained discharge	Concern:1025 Unexplained Discharge - No Mention of Safety Position	Unknown	
C				

SR# 19449 - Forward to Product Service, Gun Goes Off. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	BbL	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6448758	PU	6/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	FULKS CLARKSBURG W VA	TWO PIECE BASE	U			

CONCERN:GUN GOES OFF PERFORM BOLT LOCK SAFETY

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30					

5/31/12: Per Ilion - TA dirty & rusty. Replace TA, clean & test under BLM - quote. Customer spoke to a CSR & apprvd quote. df

Examination[Remington/CF/BA]

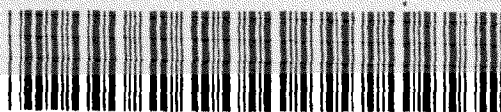
Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/24/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		PU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	BOLT SURFACE RUSTY
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	METAL DIRTY, RUSTY
	Stock Condition	Worn; Functioning	SCRATCHES, MARS, DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, RUSTY WILL FOLLOW DOWN
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

from Inquiry - Repair Inquiry			
Repair Number: RE00268868	Serial: 6448758 Model 700 Center Fire Caliber: 3006 SPRG	Repairman:	
Verify Repair	7693	Status:	New 5/7/2012 4:45:03 PM
ADDRESS INFORMATION			
Customer		Received from	
Name:	WILLIE WILSON	Name:	WILLIE WILSON
Address 1:	355 GUILFORD ST	Address 1:	355 GUILFORD ST
Address 2:	PO Box:	Address 2:	PO Box:
City:	BUFFALO	City:	BUFFALO
State:	NY Zip Code: 14211 Country: US	State:	NY Zip Code: 14211 Country: US
FFL:		01011900	
Contact / Condition Problems Estimate History / Status Shipping / Billing			
Problems Reported		Repair Notes	
Code	Desc		
M123	FORWARD TO PRODUCT SE...		
M994	GUN GOES OFF	Repairman's Comments	
		T.A. Dirty & rusty. Replace T&H clean test under B&P Ron' #20. + ship	
Problems Found		CSR Comments	
Code	Desc	Prefrom bolt lock safety mod.	
		Refresh Close	

Serial Number: 6448758

Model: 700



RE00268868

BY

195000 MAY 25 20 11 ASRPRD

Thursday, May 24 2012

२०३ ए



