

Remington Arms Co., Inc.
Product Service
Legal Case #:7513

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
262452	3/20/2012	3/21/2012	3/21/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	WJ Hardware True Value		WJ Hardware Tru	PO Box 270 4 West Main St	West Jefferson	NC	28694		W 336-246-3421

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Fired when closing the bolt Concern:1008 Fired on Bolt Closing			
C				

4/11/12 Per note with rifle, gun fires when closing the bolt without touching the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/222 REM	n/a	6545474	CW	4/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	DAYTON GN HDQTRS DAYTON OH		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash	Reim.	Date	Cash	Date
				Settlement	APV	APV		
Per Ilion, replace TPA, clean, test at BLSM program price								
Repair/Replacement Cost	Repair/Replacement Date							
29.44	4/11/2012							

4/11/12 Per Ilion, trigger assm very dirty and set screws altered. Trigger no returning properly. Replace TPA, clean, test at BLSM program price

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/21/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		24" 222 REM
	Date Code		CW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY, TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	6#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

7513

24"
CW 4/72
6x
.007

True Value
W. J. HARDWARE

4 West Main St. • P.O. Box 270
West Jefferson, NC 28694
PH: (336) 246-3421

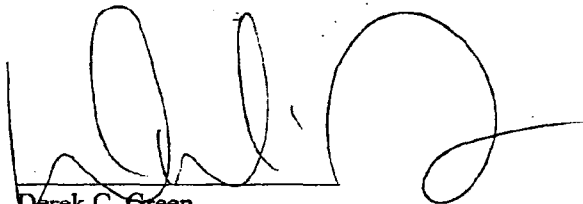
SINCE 1947

Remington Arms,

3-14-12

I am sending you a Remington model 700 Serial Number 6545474 .222 Cal. This gun fires when closing the bolt without touching the trigger. Please repair and return to me.

Thanks,



Derek C. Green
West Jefferson Hardware Co.
4 W. Main St.
P.O. Box 270
West Jefferson, NC 28694

336-246-3421

derekgreen@truevalue.net

FFL # 1-56-009-01-4B-00818

Serial Number: 6545474

Model: 700



RE00262452

T. A. very dirty + set screws
Altered, Trig not set, prop.
up has TPA, clear & rest
under BCP for 20. T

Quote
RECEIVED
MAR 26 2012

BY:.....

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00262452	Serial Number / Description 6545474 Model 700 Center Fire Caliber: 222 REM	Date Received: 03/20/2012 Estimate Date: 03/22/2012 Date Printed: 04/11/2012
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Customer:

WEST JEFFERSON TRUE VALUE
104 MAIN STREET
WEST JEFFERSON, NC 28694 US

Return To:

WEST JEFFERSON TRUE VALUE
104 MAIN STREET
WEST JEFFERSON, NC 28694 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems:

Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	Found M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
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Technician Comments

trigger assm very dirty and set screws altered. trigger not returning properly. replace trigger plate assm, clean and test fire under bolt lock program f or \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)

Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: 37.00

Est Sales Tax: .00

Grand Total: \$37.00

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



ATTN: SMP PROGRAM

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

221
A13/7
6.5
012

Service Request Number SR00034629	Serial Number / Description A6277936 Model 700	<u>8278</u>	Date of Request: 11/12/2012 Date Printed: 11/12/2012
Customer: WOODSBAY GUNSMITHING 13390 MONTONA HWY 35 BIGFORK, MT 59911 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:		Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Woodsbay Gunsmithing

Repair-Restoration-Tune Ups-Cleaning
Case Color-Bluing-All phases of Gunsmithing
Buy / Sell / Trade / Pawn

Reason For Return
M576 - REPLACE TRIGGER ASSM UNDER RECALL

Service Request Section
SAFETY MODIFICATION TO BE COMPLETED

Dan Majerus (406)-837-1101
13390 MT. HWY. 35 (406)-250-8038
Bigfork, MT. 59911 woodsbaygunsmithing.com

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Customer Claims Gun went off and shot a hole in his truck wheel and rim

Serial Number:

A6277936

Model: 700



RE00291454

RECEIVED
DEC 10 2012

BY:

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00







