PrintDisplay Page 1 of 2

Remington Arms Co., Inc.
Product Service
Legal Case #:8589

				Legal Case #:	8589				
Case Inform	nation								
RE#	Date Ope		Date Opened(•		ident Date	Pre Lit	Lit	Obsolete
299018	1/31/20	13	2/8/2013	2/8/2	013				
Customer I	nformation								
Туре	Business	First Name	Last Name	Street	City	State Zip	Age		tact
Incident		Brian	Ancell	501 53th Street	West Des Moines	IA 50266	wendy	I ancell@	E Thotmail.com
Reporter	Scheels All Sports		Scheels All Spo	101 Jordan Creek Pkwy	West Des Moines	IA 50266			
Incident In	formation								
	Claims			Codes	Rep	air Est. Med	ical Treatm	ent M	ledical Status
PI									
PD			Cause:4038	Could Not Duplicat	e Concern		Unknown		
S Discha C	rged when clos	sing the bolt	Concern:1008	Fired on Bolt Closin	ıg		Chalown		
			harged when cl hamber a round	osing bolt. Also, ther	e have been occas	sions since the g	gun was new	that th	e gun would
Firearm Inf			7111.		***************************************				
Mfg		T.	'DA	Model/Ga.	SKU	Serial	Bbl.	n	OM
Remin	•		ype /BA	700/308 WIN	25709	G6850540			3:42:38 PM
Date Pur	_		urchased	Accessories	Original Owne		CD 4/2	. (1200)	J.42.J6 FW
Date Fur)H) CORP (WL		U	:1			
CONCERN		20310101	m) cold (wb	,	O				
CONODIC									
Ammunitio	n Information	None Defin	ed						
	ucts Informatio								
Settlement	ucts informatio	ni - Ivone De	inica						
Settlement				Dominaton/700/	CE/DA				
				Remington/700/	CFIDA				Cash
	Settlement		Release of Cl	aims Releas	e Date Reim	bursement 6	Cash	Rein	l. Date
						8	ettlement	Date A	APV APV
	will replace Ti								
over and te	st at no charge	as goodwill							
			Repair/Replac Cost	ement Repair/Re _l Da	•				
			50.20	2/22/					
2/22/13 De	r Ilian could n	ot duplicate o		ore confidence in rifle		A chack over a	nd test at no	charaa	ac
goodwill.co		or aupireate e	oncem. To resid	ic confidence in thic	, will replace 117	1, circk over a	na iesi ai no	ciiaigo	as
									
Examination	n[Remington/0	CF/BA1							
				***************************************	····	·			
Pa	<i>;</i>	Ç.,ı	-Part		Code			ommen	
1 4		niner	-i ait		Code		TRAVIS	OHAMICH	
	<u> </u>			 		<u></u>		_	
	⊨=	Exam Date Product Type		_		<u> </u>	8/2013		
Examination				_		R			
	<u> </u>	on Type				A			
	Assi	gned To				S.	NICHOLS		
Cause	4038			Could Not Dup	licate Concern				
	Desc	ription				26	5" 308 WIN	HB	
	Date	Code				C	D		

PrintDisplay Page 2 of 2

	Bore Plugged	False	
	Bulged	False	
Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
Safety	Description		XMP SAFETY
Salety	Function	Like new; Functioning	
	Lift	Select	.012
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	1 ests	False	
	Condition	Slightly Worn; Functioning	
Trigger	Pull	Select	2.5#
Trigger	Altered	False	SEALANT PRESENT
ļ	Sub-Assembly	X-Mark Pro	

Service Request

Remington Service PO Box 700

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

SR00042797

Service Request Number | Serial Number / Description

G6850540

Model 700 RIFLE Caliber: 308

BRIAN ANCELL

501 53TH STREET

WEST DES MOINES, IA 50266 US

Date of Request: Date Printed: 01/22/2013

01/22/2013

Destination:

Arms Services 14 Hoefler Ave

Ilion, NY 13357 US

Email: wendyancell@homail.com

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY

Service Request Section
firearm discharged when closed the bolt

*I also noted to customer service representative that there have been occasions, since you was new that gun would (bolt) slide over backof shell and not chamber a round / jam. Could you please check this also.

Parts And Service Details

G6850540



FEB 1 1 2013

rould not dup. concern To lestory conf. Lence in Difh will im. TDA, check owen + Xost ATIY/C Goodwill

260974

Sub Total:

Est Sales Tax:

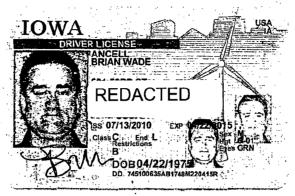
Grand Total:

\$.00

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Bought August 14, 2009

Ser# G 6850540
Reminster 200 ,3084in



Customer would Like an Bother Copy of the 4473.

U.S. Department of Justice
Bureau of Alcohol, Tobacco, Firearms and Explosive Firearms and

Firearms Transaction Record Part I - Over-the-Counter

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WARNING: You may not receive a firearm if prohibited by Federal or State law. The information you provide will be used to determine whether you are prohibited under law from receiving a firearm. Certain violations of the Gun Control Act, 18 U.S.C. §§ 921 et. seq., are punishable by up to 10 years imprisonment and/or up to a \$250,000 fine.

Transferor's Transaction Serial Number (If any)

Prepare in original only. All entries must be handwritten in ink. Read the Notices, Instructions, and Definitions on this form "PLEASE PRINT."

28781

this form. "PLEASE PRINT." Section	A - Must Be Completed Personal	ly By Transferee (1	Buver)			
1. Transferee's Full Name						
Last Name	First Name		Middle Name (If no middle name, state "NMN")			
AncelL	Brian		wade			
2. Current Residence Address (U.S. Postal ab	breviations are acceptable. Cann	ot be a post office	box.)			
Number and Street Address	City	Cour	ty State ZI	P Code		
501 5359 Street	hest Des Moin	nes t	Polk IA	50 Q	€€	
3. Place of Birth	4. Height 5. We		7. Birth Date			
U.S. City and State -OR- Foreign C	- [, , , , , ,	· ·	Year		
Ottumba, Iowa	In. 1 240	Female] 4 22	195	75	
3. Social Security Number (Optional, but will he		ique Personal Identi tructions for Questi	fication Number (UPIN) if appl on 9.)	cable (S	lee	
0. Race (Ethnicity) (Check one or more boxes.	See Instructions for Question 10.)					
American Indian or Alaska Native	Black or African American		Native Hawaiian or Other Pac	ific Islan	ıder	
Hispanic or Latino	Asian	文	White			
1. Answer questions 11.a. (see exceptions) through 11	1.1. and 12 (if applicable) by checking or	marking "yes" or "no	o" in the boxes to the right of the gu	estions.		
Are you the actual transferee/buyer of the fire	earm(s) listed on this form? Warni	ng: You are not th	e actual buyer if you are		No	
acquiring the firearm(s) on behalf of anoth						
to you. (See Instructions for Question 11.a.) required to answer 11.a. and may proceed to		a repairea jirearmis	s) for another person, you are n	n	1 1	
Are you under indictment or information in a	ny court for a felony, or any other	crime, for which the	judge could imprison you for	Yes	Na	
more than one year? (See Instructions for Qu	uestion 11.b.)				X	
Have you ever been convicted in any court of				Yes	× ×	
than one year, even if you received a shorter	sentence including probation? (See	Instructions for Qu	estion 11.c.)	Yes		
Are you a fugitive from justice?					No	
Are you an unlawful user of, or addicted to, r	narijuana or any depressant, stimula	int, narcotic drug, or	any other controlled substance	? Yes	No.	
Have you ever been adjudicated mentally def	ective (which includes a determina	tion by a court, boar	rd, commission, or other lawful	1	$\Gamma = 1$	
authority that you are a danger to yourself or	r to others or are incompetent to mo			Yes	巡	
committed to a mental institution? (See Instr	uctions for Question 11.f.)			1		
Have you been discharged from the Armed F				Yes	<u>№</u>	
Are you subject to a court order restraining y such partner? (See Instructions for Question		atening your child o	r an intimate partner or child of	Yes	No. ⊠	
Have you ever been convicted in any court of	a misdemeanor crime of domestic v	iolence? (See Instru	ictions for Question 11.i.)	Yes	$\mathbf{X}^{\mathcal{S}}$	
Have you ever renounced your United States	citizenship?	····		Yes	XX XX	
Are you an alien illegally in the United State	s?	.*		Yes	200	
Are you a nonimmigrant alien? (See Instruction 12 and proceed to question 13.	tions for Question 11.1.) If you ans	wered "no" to this q	uestion, do NOT respond to	Yes	No.	
If you are a nonimmigrant alien, do you fall v	vithin any of the excentions set fort	h in the instructions	? (If "ves." the licensee must	 		
complete question 20d.) (See Instructions for				Yes	No	
respond to question 12 and proceed to questi			· · · · · · · · · · · · · · · · · · ·			
Question 13.) 8 14109 proceed	your country of citizenship? (List/ pplicable. If you are a citizen of th to question 16.) United Sta	e United States,	5. If you are not a citizen of the what is your U.Sissued alier admission number?			
_ Iowa Out	ner (Specify)					
:: Previous Editions Are Obsolete	Transferee (Buyer) Continue		ATF Form 4473 (rt I	
≥ 1 of 6	STAPLE IF PAGES BECOME	SEPARATED	Revised August	2008		

on ATF Form 4473. I understand that answering "yes" to question 11.a. if I am not the actual buyer is a crime punishable as a felony unc Federal law, and may also violate State and/or local law. I understand that a person who answers "yes" to any of the questions 11.b. thro 11 k. is prohibited from purchasing or receiving a firearm. I understand that a person who answers "yes" to question 11.1. is prohibited f purchasing or receiving a firearm, unless the person also answers "yes" to question 12. I also understand that making any false oral or written statement, or exhibiting any false or misrepresented identification with respect to this transaction, is a crime punishable as a felon under Federal law, and may also violate State and/or local law. I further understand that the repetitive purchase of firearms for the purp of regalifor livelihood and profit without a Yederal firearms license is a violation of law (See Instructions for Question 16). 46. Gransferee's/Buyer's Signature 17. Certification Date Section B - Must Be Completed By Transferor (Seller) 18. Type of firearm(s) to be transferred (check or mark all that apply): 19. If sale at a gun show or other qualifying event. Other Firearm (Frame, Receiver, etc. Handgun / Long Gun Name of Event (rifles or See Instructions for Question 18.) shotguns City, State 20a. Identification (e.g., Virginia Driver's license (VA DL) or other valid government-issued photo identification.) (See Instructions for Question 20a.) Issuing Authority and Type of Identification Number on Identification Expiration Date of Identification (if any) Month Day Year 20b. Alternate Documentation (if driver's license or other identification document does not show current residence address) 20c. All Aliens: Type and dates of documents that establish 90-day residency (e.g., utility bills or lease agreements). (See Instructions for Question Type(s) of Document Date(s) of residence indicated on documents 20d. Nonimmigrant Aliens Must Provide: Type of documentation showing an exception to the nonimmigrant alien prohibition. (See Instruction Ouestion 20.d.) Questions 21, 22, or 23 Must Be Completed Prior To The Transfer Of The Firearm(s) (See Instructions for Questions 21, 22 and 23, 21a. Date the transferee's identifying information in Section A was transmit- 21b. The NICS or State transaction number (if provided) was: ted to NICS or the appropriate State agency: (Month/Day/Year) Month Day Year 21c. The response initially provided by NICS or the appropriate State 21d. If initial NICS or State response was "Delayed," the follow agency was: response was received from NICS or the appropriate State a Proceed (date) Delayed Proceed [The firearm(s) may be transferred on Denied Denied (date) (MDI date provided by NICS) Cancelled if State law permits (optional)] No resolution was provided within 3 business days. 21e. (Complete if applicable.) After the firearm was transferred, the following response was received from NICS or the appropriate State agen Proceed Denied Cancelled (date). 21f. The name and Brady identification number of the NICS examiner (Optional) (number) (name) No NICS check was required because the transfer involved only NFA firearm(s). (See Instructions for Question 22.) No NICS check was required because the buyer has a valid permit from the State where the transfer is to take place, which qualifies: exemption to NICS (See Instructions for Question 23.) Section/C - Must Be Completed Personally By Transferee (Buyer) If the transfer of the firearm(s) takes place on a different day from the date that the transferee (buyer) signed Section A, the transferee must con Section C immediately prior to the transfer of the firearm(s). (See Instructions for Question 24 and 25.) I certify that my answers to the questions in Section A of this form are still true, correct and complete. 24. Transferee's/Buyer's Signature 25. Recertification Date Transferor (Seller) Continue to Next Page ATF Form 4473 (5300.9) Par Page 2 of 6 Revised August 2008 STAPLE IF PAGES BECOME SEPARATED

I certify that my answers to Section A are true, correct, and complete. I have read and understand the Notices, Instructions, and Definition

·	Section D - M	ust Be Completed By Transferor (Seller)		
26. Manufacturer and/or Importer (If the manufacturer and importer are different, the FFL should include both.)	27. Model	28. Serial Number	29. Typc(pistol, revolver, rifle, shotgun, receiver, frame, etc.) (See instructions for question 29)	Gauge
Comragion 76	to Police	G 685954¢	rifle	308WM
	2		5	
Oa. Total Number of Firearms (Please han	ndwrite by printing e	g, one, two, three, etc. Do not use numerals.)	30b. Is any part of this t Pawn Redemption?	ransaction a Yes No

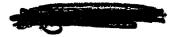
30c. For Use by FFL (See Instructions for Question 30c.)

Complete ATF Form 3310.4 For Multiple Purchases of Handguns Within 5 Consecutive Business Days

31. Trade/corporate name and address of transferor (seller) (Hand stamp may be used.)

> DES MOINES SCHEELS ALL SPORTS 101 Jordan Creek Pkwy. Bldg. 4000 WEST DES MOINES, IA 50266

32. Federal Firearms License Number (Must contain at least first three and last five digits of FFL Number X-XX-XXXXX.) (Hand stamp may be used.)



The Person Transferring The Firearm(s) Must Complete Questions 33-36. For Denied/Cancelled Transactions, The Person Who Completed Section B Must Complete Questions 33-35.

I certify that my answers in Sections B and D are true, correct, and complete. I have read and understand the Notices, Instructions, and Definitions on ATF Form 4473. On the basis of: (1) the statements in Section A (and Section C if the transfer does not occur on the day Section A was completed); (2) my verification of the identification noted in question 20a (and my reverification at the time of transfer if the transfer does not occur on the day Section A was completed); and (3) the information in the current State Laws and Published Ordinances, it is my belief that it is not unlawful for me to sell, deliver, transport, or otherwise dispose of the firearm(s) listed on this form to the person identified in Section A.

Transferor's/Seller's Name (Please print) 34. Transferor's/Seller's Signature Transferor's/Seller's Title NOTICES, INSTRUCTIONS AND DEFINITIONS yer wish to make a record of your discovery, then photocopy the inaccurate rm and make any necessary additions or revisions to the photocopy. You only Purpose of the Form: The information and certification on this form ar hould make changes to Sections B and D. The buyer should only make changes designed so that a person licensed under 18 U.S.C. § 923 may determine if he Sections A and C. Whoever made the changes should initial and date the or she may lawfully sell or deliver a firearm to the person identified in changes. The corrected photocopy should be attached to the original Form 4473 and retained as part of your permanent records.

Section A, and to alert the buyer of certain restrictions on the receipt and possession of firearms. This form should only be used for sales or transfers where the seller is licensed under 18 U.S.C. § 923. The seller of a firearm must determine the lawfulness of the transaction and maintain proper records of the transaction. Consequently, the seller must be familiar with the provisions of 18 U.S.C. §§ 921-931 and the regulations in 27 CFR Part 478. In determining the lawfulness of the sale or delivery of a long gun (rifle or shotgun) to a resident of another State, the seller is presumed to know the

applicable State laws and published ordinances in both the seller's State and the buyer's State.

After the seller has completed the firearms transaction, he or she must make the completed, original ATF Form 4473 (which includes the Notices, General Instructions, and Definitions), and any supporting documents, part of his or her permanent records. Such Forms 4473 must be retained for at least 20 years. Filing may be chronological (by date), alphabetical (by name), or numerical (by transaction serial number), as long as all of the seller's completed Forms 4473 are filed in the same manner. FORMS 4473 FOR DENIED/CANCELLED TRANSFERS MUST BE RETAINED: If the transfer of a firearm is denied/cancelled by NICS, or if for any other reason the transfer is not complete after a NICS check is initiated, the licensee must rctain the ATF Form 4473 in his or her records for at least 5 years. Forms 4473 with respect to which a sale, delivery, or transfer did not take place shall be separately retained in alphabetical (by name) or chronological (by date of transferee's certification) order.

If you or the buyer discover that an ATF Form 4473 is incomplete or improperly completed after the firearm has been transferred, and you or the Page 3 of 6

Over-the-Counter Transaction: The sale or other disposition of a firearm by a seller to a buyer, at the seller's licensed premises. This includes the sale or other disposition of a rifle or shotgun to a nonresident buyer on such premises.

State Laws and Published Ordinances: The publication (ATF P 5300.5) of State firearms laws and local ordinances ATF distributes to licensees.

Exportation of Firearms: The State or Commerce Departments may require you to obtain a license prior to export.

Section A

Question 1. Transferee's Full Name: The buyer must personally complete Section A of this form and certify (sign) that the answers are true, correct, and complete. However, if the buyer is unable to read and/or write, the answers (other than the signature) may be completed by another person, excluding the seller. Two persons (other than the seller) must then sign as witnesses to the buyer's answers and signature.

When the buyer of a firearm is a corporation, company, association, partnership, or other such business entity, an officer authorized to act on behalf of the business must complete Section A of the form with his or her personal information, sign Section A, and attach a written statement, executed under penalties of perjury, stating: (A) the firearm is being acquired for the use of and will be the property of that business entity and (B) the name and address of that business entity.

> ATF Form 4473 (5300.9) Part I Revised August 2008



