

## Remington Arms Co., Inc.

Product Service

Legal Case #:9730

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
331586	12/19/2013	12/20/2013	12/20/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Appleton Scheels		Appleton Scheel	4301 W Wisconsin Ave	Appleton	WI	54913		H (920) 830-2977

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Per repair tag from Scheels, "Slam fired when turning safety off - Happened when cold." jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	84515	S6717705	LE	2/15/2010 1:56:29 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check over and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$50					

12/26/13: Per Ilion, "could not duplicate concern as received. To restore confidence in rifle will replace trigger assembly, check over and test fire at no charge." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	12/20/2013
	Product Type	RF
	Action Type	A
	Assigned To	S.NICHOLS
Cause	4038	Could Not Duplicate Concern
Barrel	Description	24" 3006 SPRG XCR II
	Date Code	LE
	Bore Plugged	False
	Bulged	False
	Fired	False
	Fired while Obstructed	
	Muzzle/Crown Condition	Like new; Functioning
Bolt	Firing Pin	Like new; Functioning
	Shroud	Like new; Functioning
	Face	Like new; Functioning
	Handle	Like new; Functioning
	Stop	Like new; Not Functioning
Extractor	Condition	Like new; Functioning
	Cut Condition	Like new; Functioning
	Ext/Eject Test	False
Locking	Block Condition	---Select---
	Lug Condition	Like new; Functioning
	Notch Condition	---Select---
Overall	Exterior Condition	Like new; Functioning
	Stock Condition	Like new; Functioning
	Fore End Condition	---Select---
Receiver	Condition	Like new; Functioning
	Bulged	False
Safety	Description	XMP SAFETY
	Function	Like new; Functioning
Sear	Lift	---Select---
	Notch	Like new; Functioning
	Tests	Test Fired
Feeding Test	False	False
Trigger	Condition	Like new; Functioning
	Pull	---Select---
	Altered	False
	Sub-Assembly	X-Mark Pro

# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

### Customer:

APPLETON SCHEELS  
4301 W WISCONSIN AVE  
APPLETON, WI 54913 US

### Item Return To:

APPLETON SCHEELS  
4301 W WISCONSIN AVE  
APPLETON, WI 54913 US

Please Circle One:

VISA MC DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_

Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:
RE00331586	S6717705	12/19/2013
	Model 700 Center Fire Caliber: 30 -06 SPRG XCR II	Estimate Date: 12/20/2013
		Date Printed: 1/17/2014

### Problems

#### Reported

M100 - SEE CUSTOMERS LETTER  
R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

#### Found

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

### Technician Comments

could not duplicate concern as received. to restore confidence in rifle will replace trigger assembly, check over and test fire at no charge

Material	Type	ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.) Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F306371B	Part	700 XMP EA TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$ .00

24"  
LEZ/10  
3.5#  
.013

9730

**F**  
264378  
**REPAIR TAG**

**APPLETON SCHEELS**

Fox River Mail  
4301 West Wisconsin Avenue  
APPLETON, WISCONSIN 54913  
(920) 830-2977

CUSTOMER <u>Jacob Lepke</u>		INVOICE NO. <b>F</b> 264378	
ADDRESS <u>W7145 Englewood Dr. Greenville WI 54942</u>		DATE RECEIVED <u>12/15/13</u>	
MODEL OR SERIAL NO. <u>Rem 700 RCR S6717705</u>	PHONE <u>920-851-6294</u>	TROUBLE REPORTED <u>gun slam fired when turning safety off - Happened when cold</u>	
DESCRIPTION OF MATERIAL USED		PROMISED	DELIVERED
<u>Under Scheels 1 year Warranty</u>			
<u>Insure \$900 #651</u>			
TOTAL MATERIALS			
LABOR			
TAX			
RECEIVED BY <u>Dave H.</u>			
<b>Thank You! CASH</b> ON COMPLETION OF WORK →		TOTAL	

Serial Number: **S6717705**  
Model: **700**

  
**RE00331586**

**RECEIVED**  
DEC 26 2013

BY:.....

could not dup concern as rec'd  
To restore confidence in rifle  
will rep. T.A. check over +  
test at N/c

# 260974







