

Remington Arms Co., Inc.
Product Service
Legal Case #:8577

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
303330	3/5/2013	2/5/2013	3/6/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Joseph	Barrese	14053 Upper Maple Dr	Clarks Summit	PA	18411		C 570-878-2435 E joe.barrese@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

2/5/13: Customer called in. He stated the rifle has had 2 FSR's and he no longer trust the rifle. The last FSR happened on or about Dec. 2012. Customer stated no personal injury or property damage occurred during either incident. Customer stated he won the gun at a raffle in 2011. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WSM	27255	S6706127	WD	8/21/2009 9:06:30 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY S SPORT CENTER, INC		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA @ n/c - goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$50					

2/5/13: Mailing ARS & forms. df 3/7/13: Per Ilion - Could not duplicate concern. To restore confidence in rifle will replace TA, check over & test at n/c - goodwill. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/6/2013
	Product Type		RF
	Action Type		A
	Assigned To		S. NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 300 WSM SS
	Date Code		WD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	X-Mark Pro	

Remington®

2411
WDB/O
2.5#
012

COPY

February 5, 2013

8577

Joseph Barrese
14053 Upper Maple Dr.
Clarks Summit, PA 18411
Phone: 570-878-2435

Serial
Number:

S6706127

Model: 700



RE00303330

Ref # 8577, Model 700, Serial # S6706127

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
Dell Fulcher
Consumer Affairs Administrator
Remington Arms Co, LLC
Phone: 336-548-8686
Fax: 336-548-7872 or 7883

RECEIVED
MAR 07 2013

BY:

enclosure

I Did not Purchase this Rifle - I won it
AT A Gun RAFFLE - the only Gun I EVER won.
I picked it up AT Hunters Gallery in Hamlin, PA.

could not sleep concern.
To restore confidence in
Rifle will, up. TPA, check
own a test AT N/C
Good-w, 11

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

PS 29744

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00044285	Serial Number / Description S6706127 Model 700 RIFLE Caliber: 300	Date of Request: 02/05/2013 Date Printed: 02/05/2013
Customer: JOSEPH BARRESE 14053 UPPER MAPLE DR. CLARKS SUMMIT, MA 18411 US PA	Destination: Arms Services 14 Hoefer Ave Ilion, NY 13357 US	
Email:	Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

Product Service # 8577. dmf

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

Print

Reset

Model Number: <u>MODEL 700</u>		Serial Number: <u>66706127</u>	
Are you the original owner? <input type="checkbox"/> YES <input type="checkbox"/> NO			
Name: <u>JOE BARRESE</u>		Date of Purchase: <u>2010</u>	
Address (no PO Boxes): <u>14053 UPPER MAPLE DRIVE</u>			
City: <u>CLARK'S Summit,</u>		State: <u>PA</u>	Zip: <u>18411</u>
Phone (Daytime): <u>570-878-2435</u>		Fax: <u>NONE</u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>JOE.BARRESE@gmail.com</u>			
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <u>FIRST YR I USED IT WAS 2010 I WENT THROUGH THE WHOLE SIGHT</u> <u>IN PROCESS, IT WAS FINE - BEAR SEASON GONE I WAS GONNA</u> <u>GET A SHOT AT A BEAR - WHEN I TOOK THE SAFETY OFF THE</u> <u>GUN FIRED - I WAS IN DISBELIEF - I CHAMBERED ANOTHER ROUND</u> <u>AT THE SAFETY ON - TOOK IT OFF IT FIRED AGAIN - AFTER A FEW</u> <u>TIMES IT CLEARED - THIS YR IT HAPPENED AGAIN - I DID USE IT</u> <u>IN 2011 AND IT WAS FINE - I CAN NOT TRUST THIS GUN AGAIN</u>			
500 characters left			
Ammunition Information:			
Manufacturer: <u>Winchester</u>		Type: <u>300 WSM 150 + 180</u>	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			

Brand of cleaning solution used:	HOPPE'S
How often do you clean the bore? (Months or Number of rounds)	EVERY SEASON VERY FEW ROUNDS FIRED EACH YR MAYBE 203
How often do you clean the action? (Months or Number of rounds)	EVERY SEASON ONLY 202-3 ROUNDS FIRED
How often do you clean the trigger assembly? (Months or Number of rounds)	EVERY SEASON
Brand of lubricant used:	GUN SCRUBBER + Hoppe's Gun Oil
How often do you lubricate the bore? (Months or Number of rounds)	EVERY SEASON NOT MUCH USE
How often do you lubricate the action? (Months or Number of rounds)	
How often do you lubricate the trigger assembly? (Months or Number of rounds)	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	> <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	NEVER
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to: JOE BARRUSE 14053 UPPER MAPLE DRIVE CLARK'S SUMMIT, PA 18411 Ship to FFL Deckers Bows & more 5704995678 8-23069 01 4A03123 RR#1 BOX 1643 DALTON PA 18418	
<input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.	
:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper	

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

We sent the original
to Madison

COPY

U.S. Department of Justice
Bureau of Alcohol, Tobacco, Firearms and Explosives

Federal Firearms License
(18 U.S.C. Chapter 44)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICES" on reverse.

Direct ATF ATP - Chief, FFLC
Correspondence To 244 Needy Road
 Martinsburg, WV 25405-9431

License
Number **8-23-069-01-4A-03173**

Chief, Federal Firearms Licensing Center (FFLC)

Expiration
Date **January 1, 2014**

Name
DECKER'S BOW & MORE

Premises Address (Changes? Notify the FFLC at least 30 days before the move.)

**RR #1 BOX 164B
DALTON, PA 18414-**

Type of License

01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

Purchasing Certification Statement

The licensee named above shall use a copy of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided by 27 CFR Part 478. The signature on each copy must be an original signature. A faxed, scanned or e-mailed copy of the license with a signature intended to be an original signature is acceptable. The signature must be that of the Federal Firearms Licensee (FFL) or a responsible person of the FFL. I certify that this is a true copy of a license issued to the licensee named above to engage in the business specified above under type of license.

Mailing Address (Changes? Notify the FFLC of any changes.)

**DECKER, GERALD L
DECKER'S BOW & MORE
RR #1 BOX 164B
DALTON, PA 18414-**

Licensee/Responsible Person Signature

Gerald L Decker

Printed Name

Position/Title

Owner

Date

06-22-11

Previous Edition is Obsolete

ATF Form 8 (5310.11)
Revised September 2008

ARS LABEL REQUEST FORM

DATE: 02/05/2013	Service Request # SR00044285
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm email address: I WILL MAIL LABEL	

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	JOSEPH BARRESE 14053 UPPER MAPLE DR. CLARKS SUMMIT, MA 01841 US SR00044285 Email:
RETURN ITEM TO:	ILN Arms Services



4XX596 FEB 5, 2013 ALL CURR USD 1 OF 1
 SVC GND COM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969066103607
 REF 1: SR00044285
 REF 2:

HANDLING CHARGE 0.00		SVC T/P USD
SINGLE-PIECE PUB RATE CHRG:		RS 0.50
DV 0.00	COD 0.00	SD 0.00
DC 0.00	DGD 0.00	SP 0.00
AW 0.00	PR 0.00	PUB+HANDLING 8.50
TOT PUB CHG 8.50		

ATTN: Product Service







