

Remington Arms Co., Inc.
 Product Service
 Legal Case #:9340

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
324990	10/23/2013	10/24/2013	10/24/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Cabin Fever		Cabin Fever	1550 Arboretum Blvd	Victoria	MN	55386		W 952-443-2022

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	FSR	Concern:1007	Fired on Safe Release	
C				

Per SR00063582 Service Request Section, "Per consumer, Firing when safety is disengaged." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	84216	G6630198	XA	12/11/2006 5:24:14 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CSI SPORTS, LLC	TWO PIECE BASE,BOTTOM HALF RINGS	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger, check over and test fire at 50% discount						

Repair/Replacement Cost **Repair/Replacement Date**

10/25/13: Per Ilion, "trigger pull screw adjusted below min specs and trigger is not returning properly. To restore confidence in rifle can offer to replace trigger assembly and test fire at 1/2 normal cost." jbi 10/28/13: I called Cabin Fever with quote. Cabin Fever will contact customer and give customer my contact information. jbi 10/29/13: I received call from customer, he does not want trigger replaced. He is requesting that it be returned as received. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/24/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		26" 22-250 REM
	Date Code		XA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Not Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY
	Pull	---Select---	1.5#
	Altered	True	PULL SCREW ALTERED
	Sub-Assembly	X-Mark Pro	

Non-Remington Components	Description	TWO PIECE BASE,BOTTOM HALF RINGS
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Quotation

Remington Service
 PO Box 700
 Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00324990	Serial Number / Description G6630198 Model 700 Center Fire Caliber: 22 -250	Date Received: 10/23/2013 Estimate Date: 10/24/2013 Date Printed: 10/28/2013
Customer: CABIN FEVER 1550 ARBORETUM BLVD VICTORIA, MN 55386 US	Return To: CABIN FEVER 1550 ARBORETUM BLVD VICTORIA, MN 55386 US	

Please Circle One:
 VISA MC DISCOVER Card No. _____ Exp.Date _____
 Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
 Daytime Phone: (____) _____ Time to Call: _____

If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

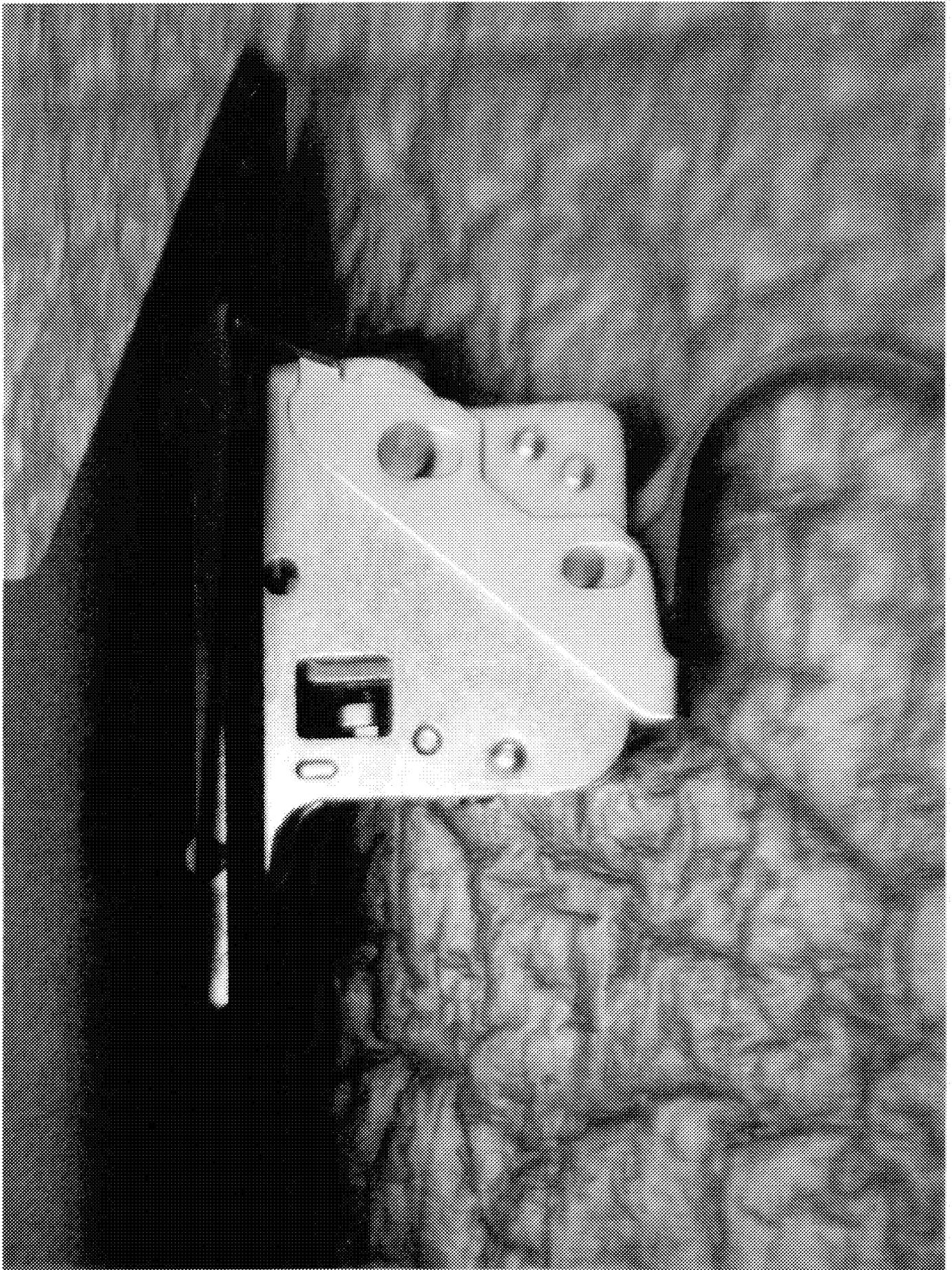
Technician Comments

trigger pull screw adjusted below min specs and trigger is not returning properly. to restore confidence in rifle can offer to replace trigger assembly and test fire at 1/2 normal cost

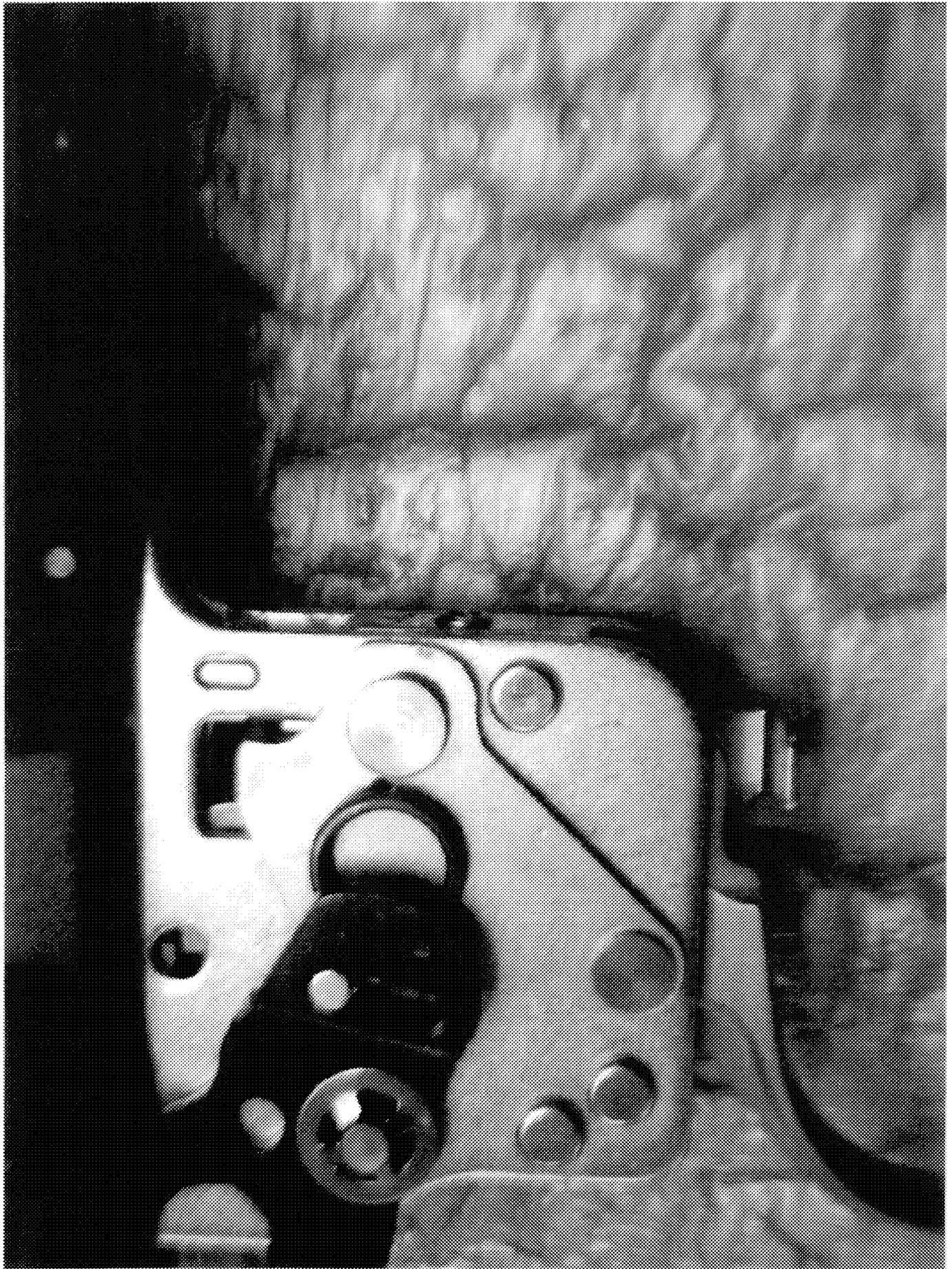
ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50	
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50	

Sub Total: 77.00
Est Sales Tax: 3.15
Grand Total: \$80.15









Service Request

Remington Service
 PO Box 700
 Madison, NC 27025-0700
 www.Remington.com

SR00063582
 ATTN: attn. Product Service

26"
 XA-2/c
 15"
 101

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00063582	Serial Number / Description G6630198 Model 700 RIFLE	<i>01340</i>	Date of Request: 10/04/2013 Date Printed: 10/04/2013
Customer: CABIN FEVER 1550 ARBORETUM BLVD VICTORIA, MN 55386 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:		Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
 M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section
 Per consumer, Firing when safety is disengaged.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

G6630198

Model: 700



RE00324990

RECEIVED
 OCT 25 2013

BY:.....

*T219. pull screw adj. below
 min specs. To restore comb.
 CAA rep. T.A. At 1/2 cost.*

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00