

Remington Arms Co., Inc.
Product Service
Legal Case #:8674

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
302715	3/1/2013	3/4/2013	3/4/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	CBG Firearms Inc		CBG Firearms In	1025 E. First St	Derridder	LA	70634		E cbg12auto@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Gun fires when closing bolt on 2 occasions	Cause:4038 Concern:1008 Fired on Bolt Closing	Could Not Duplicate Concern	Unknown
C				
3/5/13 Per note on SR, gun fires when closing bolt on 2 occasions.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	27271	RR43564A	WG	8/27/2012 6:21:00 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH LLC		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check over and test at no charge as goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	50.20	3/5/2013				

3/5/13 Per Ilion, could not duplicate concern. To restore confidence in rifle. Will replace TPA, check over and test at no charge as goodwill.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/4/2013
	Product Type		RF

	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 7MM REM MAG SS
	Date Code		WG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	X-Mark Pro	

Service Request

PO Box 700
Madison, NC 27025-0700



2611
W68/12
3.50
.012

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00045893		Serial Number / Description RR43564A Model 700 RIFLE		Date of Request: 02/21/2013 Date Printed: 02/21/2013	
Customer: CBG FIREARMS INC 1025 E. FIRST ST. DERRIDDER, LA 70634 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US		Email: Email: cbg12auto@yahoo.com	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.					
Reason For Return M995 - GUN FIRES					
Service Request Section GUN FIRES WHEN CLOSING BOLT ON TWO OCASIONS-SENT LABEL					
Parts And Service Details					
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
Serial Number: RR43564A Model: 700					
			RECEIVED MAR 05 2013 BY:		
RE00302715			could not dup. concerns to restore confidence in rifle will ng. TPA check over + test AT N/C Good will		
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the					
Sub Total:					.00
Est Sales Tax:					.00
Grand Total:					\$.00







