

Remington Arms Co., Inc.
Product Service
Legal Case #:8551

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
298782	1/30/2013	1/31/2013	1/31/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Doug	Ervin	3212 State St, Apt 5	Quincy	IL	62301		H 217-322-2847 E dervin03@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Discharges when bolt is closed	Concern:1008 Fired on Bolt Closing		
C				

2/4/13 Per note on SR, not happy with work on crown. Also, gun discharges when bolt is closed. It has happened twice.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	27009	G6832556	BE	1/21/2010 10:27:15 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WILLIAMS SHOOTERS SUPPLY		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
To restore confidence, will replace TPA, recrown muzzle, check over and test no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	145.20	2/4/2013				

2/4/13 Per Ilion, could not duplicate concern as received. To restore confidence in rifle, will replace TPA, recrown muzzle, check over and test no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/31/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	MUZZLE HAS A ROUGH CHAMFER CUT SECOND TIME IN FOR REPAIR
Barrel	Description		24" 2506 REM
	Date Code		BE
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	MAR ON MOUNT HOLE
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5#
	Altered	True	PULL SCREW TURNED IN EXCESSIVE, SEALANT MISSING
	Sub-Assembly	X-Mark Pro	

frmREInquiry - Repair Inquiry

Repair Number: **RE00298782**

Serial: G6832556 Model 700 Center Fire Caliber: 25
-06 REM Produced: 01/21/2010 Repair CNT: 2 SKU:
27009

Repairman:

Verify Repair

High Priority

Status: New 1/25/2013 9:12:46 AM

ADDRESS INFORMATION

Customer

Received from

Return To

Received from

Name: DOUG ERVIN
Address 1: 3212 STATE ST APT 5
Address 2: PO Box:
City: QUINCY
State: IL Zip Code: 62301 Country: US

DOUG ERVIN
3212 STATE ST APT 5
PO Box:
QUINCY
IL Zip Code: 62301 Country: US

FFL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Contact Information

Phone: 217 322 2847
Fax:
Email: DERVIN03@HOTMAIL.COM
Comments:

Received Condition

Good
Condition Notes:
CSR Notes: Consumer not happy with work on crown. Also gun discharges when bolt is closed. Consumer says it

Accessories Received

Code	Desc	Qty
A007	With Stud	2

RECEIVED FEB 01

could not dup. CONSUMER AS REC'D
TO RESTORE CONFIDENCE IN FIRE
WILL REP. TPA, RE-CROWN Muzzle
check own + TOST #260974

Refresh

Close

Serial Number: G6832556

Model: 700



RE00298782

frmREInquiry - Repair Inquiry

Repair Number: **RE00293636**

Serial: G6832556 Model 700 Center Fire Caliber:
2506 REM Produced: 01/21/2010 Repair CNT: 2 SKU:
27009

Repairman: Charles Swanson

Verify Repair

High Priority

Status: Shipped 1/7/2013 11:00:04 PM

ADDRESS INFORMATION

Customer

☒ Received from

Return To

☐ Received from

Name: MANN & SONS'S SPORTING GOODS

MANN & SONS'S SPORTING GOODS

Address 1: 515 WEST WATER STREET

515 WEST WATER STREET

Address 2: PO Box:

PO Box:

City: PINCKNEYVILLE

PINCKNEYVILLE

State: IL Zip Code: 62274 Country: US

IL Zip Code: 62274 Country: US

FFL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Problems Reported

Code	Desc
M101	ACCURACY

Repair Notes

Lap & chamfer clean and
targetting. Slave scope &
base.

Repairman's Comments

3 shot at 100yds of 1.37" using 120gr. ammo.

Problems Found

Code	Desc
M101	ACCURACY

CSR Comments

Repair Search

Refresh

Close







