

Remington Arms Co., Inc.
 Product Service
 Legal Case #:8587

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299659	2/6/2013	2/7/2013	2/7/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mike	Galligan	914 Beaumont Highway	Lebanon	CT	06249		H 814-706-3031 E mgalligan96@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Gun firing when chambering a round	Concern: 1008 Fired on Bolt Closing		
C				

2/22/13 Per note with rifle, gun is still going off without pulling the trigger when chambering a round. Gun has been in before, ref repair #280436.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	84206	G6854367	XD	5/8/2009 1:11:24 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	HENRYS TACKLE LLC		U			

CONCERN:GOES OFF WITHOUT PULLING TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, could not duplicate concern						
	Repair/Replacement Cost	Repair/Replacement Date				
	50.20	2/22/2013				

2/22/13 Per Ilion, could not duplicate concern.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/7/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	CHECKED WITH PULL ON MAX AND ON MIN SETTINGS AND COULD NOT DUPLICATE
Barrel	Description		20" 223 REM
	Date Code		XD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	X-Mark Pro	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

2011
XD12/1
y#
.017

Service Request Number SR00039873	Serial Number / Description G6854367 Model 700	<u>8587</u>	Date of Request: 12/28/2012 Date Printed: 01/23/2013
Customer: MIKE GALLIGAN 914 BEAUMONT HIGHWAY LEBANON, CT 06249 US Email: MGALLIGAN96@HOTMAIL.COM		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

- M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
- M255 - ACTION BINDS
- M295 - EVALUATE AND REPAIR/SAFETY INSP.

Service Request Section

GUN IS STILL GOING OFF, WITHOUT PULLING THE TRIGGER, WHEN CHAMBERING A ROUND. GUN HAS BEEN IN BEFORE RE00280436

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

G6854367

Model: 700



RE00299659

RECEIVED
FEB 11 2013

BY:

could be not dep concern

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00





