

Remington Arms Co., Inc.
Product Service
Legal Case #:8713

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
304866	3/15/2013	3/18/2013	3/18/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mountain	---	Gander Mountain	2371 Chuckwagon Dr.	Springfield	IL	62711		W 217-726-8219

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

Gander Mountain sent rifle in for a consumer. Reason for Return: "Customer purchased rifle new on 12/29/2012. On 3 separate occasions rifle has fired when the safety is moved from safe to fire. Please inspect and repair under warranty. Customer: Adam Sims (217) 741-1737". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	85565	G7145306	LG	2/3/2012 10:07:46 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	GANDER WAREHOUSE #1/Leban	SCOPE,RINGS,TWO PIECE BASE	U

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA, check over & test at n/c						

Repair/Replacement Cost	Repair/Replacement Date
\$50	

3/19/13: Per Ilion - Could not duplicate concern. As a goodwill gesture to restore confidence in rifle, will replace TA, check over & test at n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/18/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 22-250 REM HB
	Date Code		LG
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4.5#
	Altered	False	SEALANT INDETERMINATE
	Sub-Assembly	X-Mark Pro	



Service Request
Service Order # 5127

26"
66"
4.5"

8713

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 03/06/2013

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-37-167-01-2B-02251
Attn: Gun Parts Dept.
2371 Chuckwagon Dr
Springfield, IL 62711-7105

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: 22-250

Serial Number: g7145306
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

Model 700 22-250 caliber

REASON FOR RETURN:

Customer purchased rifle new on 12/29/2012. On 3 separate occasions rifle has fired when the safety is moved from safe to fire. Please inspect and repair under warranty. Customer :Adam Sims (217) 741-1737

ATTENTION VENDOR

Please contact me with any questions or concerns.

Dave Wright

(217) 726-8219

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

RECEIVED
MAR 19 2013

BY:

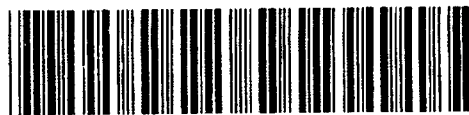
Could not sup. concern. AS A
Goodwill gesture to restore
confidence in rifle will rep.
TPA, check over & test at
NK

#260924

Serial
Number:

G7145306

Model: **700**



RE00304866





