

Remington Arms Co., Inc.
Product Service
Legal Case #:8563

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299026	2/1/2013	2/4/2013	2/4/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro	Calida	Weber	Bass Pro	2501 Bass Pro Dr	Grapevine	TX	76051	W 972-724-2018 x 4080 E crweber@basspro.com
Incident		Lyn	Harrison	1017 Hampshire Ln	Carrollton	TX	75007		H 214-868-3180

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when moving safety to fire	Cause:4038 Could Not Duplicate Concern		Unknown
C	Concern:1007 Fired on Safe Release			

2/20/13 Per note with rifle, the customer lined up on a deer, looked down to move the safety from safe to fire and when he moved the safety the gun fired. His finger was not on the trigger. Trigger is too light, set @ 4 lbs or as one sees necessary.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27017	G6889241	WD	8/24/2009 5:07:38 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN	SCOPE, RINGS, TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
To restore confidence in rifle we will replace TPA, clean and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	46.04	2/20/2013				

2/20/13 Per Ilion, could not duplicate concern. To restore confidence in rifle we will replace TPA, clean and test at no charge as goodwill.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	2/4/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	24" 3006 SPRG	
	Date Code	WD	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	XMP SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description	SCOPE, RINGS, TWO PIECE BASE	

CUSTOMER FIREARM REPAIR

24"
WSP/OC
3#

MANUFACTURER: REMINGTON SERVICE
ATTN: Arms Services
14 Hoefler Avenue
Ilion, NY 13357
(800) 243-9700

8563

FROM: Bass Pro Outdoor World #005
Attn: Calida Weber
2501 Bass Pro Drive
Grapevine, TX 76051
(972) 724-2018 ext. 4080
crweber@basspro.com

Serial Number:

G6889241

Model: 700



RE00299026

Serial Number: G6889241

Catalog No: 27017 Model Number: 700 CDL

Repair SKU: 1856475 SKU: 1026717

Complaint/Malfunction:

CUSTOMER lined up on deer, looked down to move the safety from safe to fire and when he moved the safety the gun fired. Finger was not on the trigger. Please contact customer listed below with any further questions.

Firearm trigger is to light please set @ 4 lbs or as one sees necessary.

STATUS:

CUSTOMER: Lyn Harrison
1017 Hampshire Lane
Carrollton, TX 75007
(214)868-3180

could not fix concern
to restore confidence in
Rifle will fix tpa, clear
test at N/C Good-Will

DATE SHIPPED: 01/28/2013

DATE RETURNED: _____

RECEIVED
FEB 05 2013

#260974

BY: _____





