

Remington Arms Co., Inc.
Product Service
Legal Case #:9125

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
318559	8/16/2013	8/20/2013	8/20/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mick	Johner	741 Corporate Circle Suite #R	Golden	CO	80441		W 303-384-9785 ext. 251 E mjohner@nftinc.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

Per SR00057452 Service Request Section, "Consumer advised the rifle discharged when he closed the bolt. Stated that his fingers were not near the trigger when this happened. No injury or property damage." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27363	G7080978	WF	8/8/2011 8:59:23 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	ELLETT BROTHERS, LLC	SCOPE BASE,SLING	U

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, check over and test at no charge						

Repair/Replacement Cost	Repair/Replacement Date
\$50	

8/21/13: Per Ilion, "could not duplicate concern. to restore confidence in rifle will replace trigger assembly, check over, and test fire at no charge good-will gesture." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/20/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SPRG
	Date Code		WF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		XMP SAFETY
Sear	Function	Like new; Functioning	
	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	X-Mark Pro	

Non-Remington Components	Description	SCOPE BASE,SLING
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File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System

FormRepairMain - Repair Inquiry

Repair Number: RE00318559 Serial: G7080978 Model: 700 Gun: Five Caliber: 30
 Verbi: Ready High Priority History Produced: 08/02/2011 15:01:27 Status: New 7/24/2013 9:53:36 AM

9125

ADDRESS INFORMATION

Customer: JACK JOHNSON
 Name: JACK JOHNSON
 Address 1: 141 CORPORATE CIRCLE
 Address 2: SUITE 100
 City: GOLDEN
 State: CO Zip Code: 80401 Country: US

Received from: JACK JOHNSON
 Name: JACK JOHNSON
 Address 1: 141 CORPORATE CIRCLE
 Address 2: SUITE 100
 City: GOLDEN
 State: CO Zip Code: 80401 Country: US

Received from: []

Contact / Condition / Problem / Estimate / History / Status / Shipping / Billing

Contact Information
 Phone: 303.384.1785 JST
 Fax:
 Email: nashua@hinc.com
 Comments:

Received Condition
 Condition: Good
 Notes: Conditioner advised the rifle is in good condition. He stated that the trigger was not.

Accessories Received

Lot	Desc	Qty
A005	Ring Stand	1
A007	Web Stand	1
A008	Web Stand	1
A009	Soft Case	1

Repair Search Refresh Close

FormRepairMain 08/24/2013 7:33 AM 424 AM

2411
 WF 8/11
 4#
 .010

Serial Number:

G7080978

Model: 700



RE00318559

RECEIVED
 AUG 21 2013

BY:

could not disp. concern
 To restore confidence in
 rifle will inspect & check
 out & test at N/C
 Good-will.

#260924







