

Remington Arms Co., Inc.
Product Service
Legal Case #:9017

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
314308	6/27/2013	6/28/2013	6/28/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mike	Klein	10600 201ST Ave. N.W.	Elk River	MN	55330		H 612-919-0416 E mikek@lifesafetysystemsinc.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

Service Request #55062. Service Request Section- Customer stated that the hammer fell when cycling the bolt. This is a used gun. The consumer believes that the trigger has been adjusted.jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WSM	84017	S6719747	BE	2/5/2010 8:47:26 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CABELA S WHEELING DC / #	TWO PIECE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, check over and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$50					

7/16/13: Per Ilion, could not duplicate customers concern, trigger pull set to low, will replace tpa,check over and test at n/c to restore confidence in rifle. Rifle shipped out on 7/1/13. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/28/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 300 WSM SS FL
	Date Code		BE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG PULL SET LOW
	Pull	---Select---	2.5#
	Altered	True	SEALANT PRESANT
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



24"
BE 1/16
Bel-2.5#
.012

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information may serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number: SR00055062
Serial Number / Description: S6719747
Model 700S RIFLE Caliber: 300

Date of Request: 06/17/2013
Date Printed: 06/17/2013

9017

Customer:
MIKE KLEIN
10600 201ST AVE NW
ELK RIVER, MN 55330 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email: mikel@lifesafesystemsinc.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M295 - EVALUATE AND REPAIR SAFETY INSP.

Service Request Section

THE CONSUMER STATED THAT THE HAMMER FELL WHEN CYCLING THE BOLT. THIS IS A USED GUN. THE CONSUMER BELIEVES THAT THE TRIGGER HAS BEEN ADJUSTED.

Parts And Service Details								
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	

S6719747

Model: 700



RE00314308

RECEIVED
JUL 16 2013

BY:

could not disp. concerns
Trig. pull set too low.
will rep. TPA, check over +
test at M/c to restore
confidence in rifle.

#260924

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the



Service Request

Service Order # 3796

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 06/19/2013

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-41-003-01-2B-01922

Attn: Gun Parts Dept.

10650 Baltimore Road

Blaine, MN 55449-4514

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Model: 700S

Type: Rifle

Cal/Ga.: 300 WSM

Serial Number: S6719747

Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

Remington 700

REASON FOR RETURN:

As per attached GSO and SR #00055062

ATTENTION VENDOR

Please contact me with any questions or concerns.

(763) 783-7200

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**

SR # 00055062

Gunsmith SO# 3796

GM#487 - Gander Mtn #487
10650 Baltimore Road
Blaine, MN 55449-4514
(763) 783-7200
Gunsmith:



* Transferred Status *

CUSTOMER INFORMATION:	
Home #: (612) 919-0416	Day #: (763) 560-2048
Name: Klein, Mike	
Address: 10600 201st Ave NW	
Elk River, MN 55330	

DATES:	
Acquired:	06/18/2013
Apx Comp:	
Completed:	
Cust. Called:	
Disposed:	

FIREARM INFORMATION:			
Manufacturer: Remington Arms Co Inc.	Type: Rifle	Serial Number: S6719747	
Model: 700S	Cal/Ga.: 300 WSM	Firearm Value: \$0.00	Cased?: <input type="checkbox"/>

Description: Remington 700 Condition: Used

Service Description: Hammer fell when cycling the bolt action. Customer has Pro Plan
Customer has Service Request filed with Remington SR00055062

Please Ship Direct to Remington in NY
Paperwork With Gun

LABOR		
UPC	Description	Amount
Labor Sub Total:		\$0.00

Labor Notes:

PARTS		
UPC	Description	Amount
Parts Sub Total:		\$0.00

Parts Notes:

* Estimate Only * Customer must pick up their own Firearm	TOTALS	
	Labor Sub Total:	\$0.00
	+ Parts Sub Total:	\$0.00
	Total:	\$0.00
	- Deposit Amount:	\$0.00
Amount Due:		\$0.00

* Does not include Sales Tax *

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.







