

Remington Arms Co., Inc.
Product Service
Legal Case #:8535

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
298215	1/25/2013	1/29/2013	1/29/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Roy	Morris	45483 West 46th St South	Jennings	OK	74038		Efmorris@cimtel.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when going from safe to fire	Cause:4006 Altered Adjustments or Components		Unknown
C		Concern: 1007 Fired on Safe Release		

2/18/13 Per note on SR, gun went off when going from safe to fire.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/2506 REM	84401	G6876642	OD	7/8/2009 10:25:56 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	AMERICAN ROD & GUN	TWO PIECE BASE	U

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, check over and test at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

2/18/13 Per Ilion, trigger set screw altered. Can offer to replace TPA, check over and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/29/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
		Altered Adjustments or	

Cause	4006	Components	
Barrel	Description		24" 2506 REM XHR
	Date Code		OD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	PULL SCREW ALTERED SEALANT MISSING
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE BASE

PO Box 700

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100




Madison, NC 27025-0700

24"
007/0
2.54
1013

Parts and Repair: P-800-243-9700 F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number SR00041207	Serial Number / Description G6876642 Model 700 RIFLE	Date of Request: 01/09/2013 Date Printed: 01/09/2013																																								
Customer: ROY MORRIS 45483 WEST 46TH ST. SOUTH JENNINGS, OK 74038 US Email: rmorris@cimtel.net	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:																																									
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																																										
Reason For Return M125 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M295 - EVALUATE AND REPAIR/SAFETY INSP.																																										
Service Request Section GUN WENT OFF, WHEN GOING FROM SAFE TO FIRE																																										
<table border="1"> <thead> <tr> <th colspan="2">Parts And Service Details</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> </tr> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Serial Number: G6876642</td> <td>Model: 700</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="2"></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="2"></td> <td>RE00298215</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>			Parts And Service Details								Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	Serial Number: G6876642	Model: 700																	RE00298215					
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<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p> <p style="text-align: right;">Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00</p>																																										

8535

RECEIVED
JAN 31 2013

BY:.....

T.A. set screw & head, can
offer to rep. TPA, check over
+ test at 1/2 normal cost.
Q



Fall Hunting Classic
The Greatest Hunting Sale in the World
August 7 - 23

Sale Details

101 Ultra R	38.99
101 Ultra R	-1.95
101 Ultra R	Points: 38
101 Ultra R	119.99
101 Ultra R	-20.05
101 Ultra R	Points: 100
Model 1700 Xhr	799.99
1587019	Rewards Points: 800

Outdoor Rewards Number: 1587019
Total Points Earned: 800
Balance: \$1,199.99

Sub Total \$436.97

SALES TAX 8.517% \$37.80

Total \$1016.77
Personal Check \$1016.77

CHANGE \$0.00



BPS0200313120000594215

Complete our online survey for a chance
to win a \$500 gift card.

www.opinionscope.com - code: 1197460

NO PURCHASE NECESSARY. Open to legal US
residents 18 or older. Void where
prohibited. See website for all rules.

101 Bass Pro Drive
Broken Arrow, OK 74012
918-355-7600

STORE TILL OP NO. TRANS. DATE
0031 3120 31040 59421 08-17-09 18:25
The Great Outdoors...Pass It On
Visit us at WWW.BASSPRO.COM

Quotation

Remington Service
PO Box 700
Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:	01/23/2013
RE00298215	G6876642	Estimate Date:	01/29/2013
	Model 700 Center Fire Caliber: 2506 REM	Date Printed:	02/18/2013

Customer:

ROY MORRIS
45483 WEST 46TH ST. SOUTH
JENNINGS, OK 74038 US

Return To:

ROY MORRIS
45483 WEST 46TH ST. SOUTH
JENNINGS, OK 74038 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M295 - EVALUATE AND REPAIR/SAFETY INSP.

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger assembly set screw altered,can offer to replace trigger plate assembly,check over and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F306371B	Part	700 XMP EA TRIG ASSB RH BLACK (OS)	1	Billable	1	119.00	50	59.50	
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50	

Sub Total: 88.00

Est Sales Tax: 2.68

Grand Total: \$90.68





