

Remington Arms Co., Inc.
Product Service
Legal Case #:8999

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 313751 | 6/18/2013 | 6/19/2013 | 6/21/2013 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|------------------------|-----------------|-----------------|---------------|------------|-------|-------|-----|--|
| Reporter | NEW CAANAN POLICE DEPT | ATTN: MARC DEFE | NEW CAANAN POLI | 174 SOUTH AVE | NEW CAANAN | CT | 06840 | | W 203-373-8542 E marc.defelice@newcanaanct.gov |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--------------|-------------------------------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 | Could Not Duplicate Concern | | |
| S | Possible FSR | Concern: 1007 Fired on Safe Release | Unknown | |
| C | | | | |

Service Request# 54836 - Service Request Section: Possible fire when safety released issue. df

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|------------------------------|---------------|----------------|----------|------|----------------------|
| Remington | CF/BA | 700/7.62 NATO | 86447 | RR05287B | BH | 2/14/2013 9:39:56 AM |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | NEW CANAAN POLICE DEPARTMENT | | U | | | |

CONCERN: POSSIBLE FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Replace TA, clean & test to restore confidence in rifle at no charge - goodwill gesture | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | \$50 | | | | | |

6/21/13: I emailed Ilion to Replace TA, clean & test to restore confidence in rifle at no charge - goodwill gesture. df

Examination[Remington/CF/BA]


| Part | Sub-Part | Code | Comment |
|-------------|--------------|-----------------------------|------------------|
| Examination | Examiner | | B. TRAVIS |
| | Exam Date | | 6/19/2013 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | S.NICHOLS |
| Cause | 4038 | Could Not Duplicate Concern | |
| Barrel | Description | | 24" 7.62 NATO HB |
| | Date Code | | BH |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |

| | | | |
|--------------|------------------------|----------------------------|-----------------|
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Like new; Functioning | |
| Bolt | Firing Pin | Like new; Functioning | |
| | Shroud | Like new; Functioning | |
| | Face | Like new; Functioning | |
| | Handle | Like new; Functioning | |
| | Stop | Like new; Functioning | |
| Extractor | Condition | Like new; Functioning | |
| | Cut Condition | Like new; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Magazine | Condition | ---Select--- | |
| | Box Condition | Missing | |
| Overall | Exterior Condition | Like new; Functioning | |
| | Stock Condition | Like new; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Like new; Functioning | |
| | Bulged | False | |
| Safety | Description | | XMP SAFETY |
| | Function | Like new; Functioning | |
| Sear | Lift | ---Select--- | N/A |
| | Notch | Like new; Functioning | |
| | Tests | Test Fired | False |
| Feeding Test | | False | |
| Trigger | Condition | Like new; Functioning | |
| | Pull | ---Select--- | 3.5# |
| | Altered | False | SEALANT PRESANT |
| | Sub-Assembly | X-Mark Pro | |

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

| | | |
|--|--|---|
| Service Request Number SR00054836 | Serial Number / Description RR05287B Model 700 Center Fire | Date of Request: 06/12/2013 Date Printed: 06/12/2013 |
| Customer: NEW CAANAN POLICE DEPARTMENT ATTN: MARC DEFELICE 174 SOUTH AVE NEW CAANAN, CT 06840 US Email: Marc.Defelice@newcaanamct.gov | Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US | Email: |
| <p>Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.</p> | | |
| Reason For Return | | |
| M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY | | |
| Service Request Section | | |
| Possible fire when safety released issue | | |
| Parts And Service Details | | |
| Material | Type | Description |
| | | Qty Needed |
| | | Warranty |
| | | Price Disc Amount |
| <p>Serial Number: RR05287B Model: 700</p>  RE00313751 | | |
| <p align="center">RECEIVED JUN 20 2013</p> <p align="center">BY:</p> | | |
| <p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p> | | |
| Sub Total: | | .00 |
| Est Sales Tax: | | .00 |
| Grand Total: | | \$.00 |



