

Remington Arms Co., Inc.
Product Service
Legal Case #:8575

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
298482	1/28/2013	2/5/2013	2/5/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Michael	Nielsen	606 New York Ave	Trenton	NJ	08638		E mnielsen@acscootelectric.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Firing pin drops when chambering a round	Cause:4038 Concern:1008 Fired on Bolt Closing	Unknown	
C				
2/21/13 Per note on SR, firing pin drops when chambering a round, without pulling the trigger.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	84543	S6788957	AG	4/2/2012 8:03:06 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	GLENN ZANDERS FUR & SPORT	SCOPE BASE,SLING,GUN SOCK	Y			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check over and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	259.79	2/21/2013				

2/21/13 Per Ilion, could not duplicate concern. To restore confidence in rifle will replace TPA, check over and test at no charge under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/5/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
	Description		24" 2506 REM XCR
	Date Code		AG
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SCOPE BASE,SLING,GUN SOCK

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

2411
AG3/1
5#
.010

Service Request Number SR00042558	Serial Number / Description S6788957 Model 700 RIFLE	Date of Request: 01/21/2013 Date Printed: 01/21/2013
Customer: MICHAEL NIELSEN 606 NEW YORK AVE TRENTON, NJ 08638 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email: MNIELSEN@ACSCOTTELECTRIC.COM	Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return M125 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M137 - FAILS TO EJECT M139 - RIFLING ROUGH / MISCUT / DAMAGED
Service Request Section FIRING PIN DROPS WHEN CHAMBERING A ROUND, WITHOUT PULLING THE TRIGGER

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

S6788957

Model: 700



RE00298482

RECEIVED
FEB 06 2013

BY: _____

~~could~~
could not duplicate concern
to restore confidence in rifle
will replace TPA, check over &
test at N/C

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

WARRANTY

Sub Total: .00
Est Sales Tax: .00

Grand Total: \$.00

U.S. Sporting Arms

708 Rt 9
Bayville, NJ 08721
732-330-3652
Scope Us Out

000652

Customer's
Order No.

Date

12-3

2012

Name

MIKE MELSER

Address

Phone:

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MOSE. RETD.	PAID OUT	LAYAWAY
QUAN.	DESCRIPTION					PRICE	AMOUNT
1	Browning Bar .308						800 -
1	Remington 700 XCR 15-06					Previously PD	
1	SIG 1939						620 -
1	MCS						121.00
All claims and returned goods MUST be accompanied by this bill.						TAX	
Received By						TOTAL	

700 570 3
MADE IN U.S.A.

Thank You







