

Remington Arms Co., Inc.
Product Service
Legal Case #:9347

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
325130	10/24/2013	10/25/2013	10/25/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Lec	Parker	199 Tranquility Lane	Speedwell	TN	37870		H 423-869-4974

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Fails to fire	Concern:1027 Fail to Fire		
C				

Per SR00064237 Service Request Section, sometimes gun fails to fire when trigger is pulled. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/6MM REM	84022	S6775632	XF	12/9/2011 3:16:51 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ELLETT BROTHERS, LLC		U			

CONCERN: HARD TRIG PULL AT TIMES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, bolt, check over, and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$50					

10/28/13: Per Ilion, "could not duplicate concern. to restore confidence in rifle will replace trigger assembly, check over and test at no charge. magazine box missassembled as received. barrel does rest on a pressure pad in the forend of stock." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/25/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	MAG BOX WAS MISSASSM/OFFSET AS REC'D
Barrel	Description		24" 6MM REM SS FL
	Date Code		XF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Lift	---Select---	.013

Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	X-Mark Pro	

Service Request

Remington Service
PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**



2411
XF12/11
3.5#
103

Service Request Number SR00064237	Serial Number / Description S6775632 Model 700	Date of Request: 10/11/2013 Date Printed: 10/11/2013
Customer: LEE PARKER 199 TRANQUILITY LANE SPEEDWELL, TN 37870 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:	Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M127 - TRIGGER PULL IS OUT OF FACTORY SPECS

Service Request Section
SECOND TIME IN FOR SAME PROBLEM. CONSUMER STATES THAT SOMETIMES WHEN YOU PULL THE TRIGGER IT WILL FIRE RIGHT AWAY AND THEN SOMETIMES YOU HAVE TO PULL AND PULL ON THE TRIGGER TO GET IT TO FIRE.

Parts And Service Details	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: S6775632
Model: 700



RE00325130

RECEIVED
OCT 28 2013

BY:

could not dup. concern.
to restore confidence in
the with M. T. A. check over
& test M/C. mag. Box
mission as rec'd & BDL does
rest on pressure pad for
F/E or stick.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

TO Rivington

Trigger in gun Does not Feel Right Some
of the time feels soft Dait Break good.

Some time feels like it is not going To
fire Some time feels Pretty good.

As The Stock Supposed To Be resting Against the
Barrel out where the sling Stud is in the

Stock High Spat. in that Area.

~~at~~ where stock Black tip on stock the
glue ~~on~~ or how ever it is But one has
some Bubbles starting to show up.

Please Call if Need Lee O. Parker

1-423-869-4974

194 tranquility LN
Speedwell TN 37870









