

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9542

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
331256	12/17/2013	11/25/2013	12/18/2013	11/24/2013			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Robinson	4801 Lemonwood Ct.	Midland	TX	79707		H 432-557-9560 F 432-699-4487 E robinsonhj@suddenlink.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

11/25/13: Customer called in. He stated he was hunting on 11/24/13 & the rifle fired on safe release, finger not on trigger, 3rd time it has happened - no damage, no injury. Customer also sent in a Right Now Technology email that has been printed out & included with file. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	85478	G6974382	KG	5/18/2010 2:35:38 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN		Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c - goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$46					

11/25/13: Emailed ARS, letter, SR paperwork. Box order# 1566809. df 12/19/13: Per Ilion - Could not duplicate concern. Trigger pull altered to below specs. Check over, replace TA & test at n/c - goodwill. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/18/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	COULD NOT DUPLICATE CONCERN
Barrel	Description		24" 270 WIN
	Date Code		KG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	2.5#
	Altered	True	PULL SCREW ALTERED BELOW

			SPECS
Sub-Assembly	X-Mark Pro		

# Quotation

# Estimating Report

Parts and Repairs: P/F:

Page: 1

*All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.*

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

**Customer:**  
 JOHN ROBINSON  
 4801 LEMONWOOD CT.  
 MIDLAND, TX 79707 US

**Item Return To:**  
 JOHN ROBINSON  
 4801 LEMONWOOD CT.  
 MIDLAND, TX 79707 US

Please Circle One:

VISA MC DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_  
 Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
 Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_

If you desire any change, please use the reverse side for your comments and mark this box.

<b>Repair Number</b>	<b>Serial Number / Description</b>	<b>Date Received:</b>	12/17/2013
RE00331256	G6974382	<b>Estimate Date:</b>	12/18/2013
	Model 700 Center Fire Caliber: 270 WIN	<b>Date Printed:</b>	1/8/2014

<b>Reported</b>		<b>Problems Found</b>	
R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION		R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	

**Technician Comments**  
 could not duplicate concern. trigger pull screw altered to below specs. replace trigger assembly, check over and test fire at no charge good will gesture.

<b>ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)</b>								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

**Sub Total:** .00  
**Est Sales Tax:** .00  
**Grand Total:** \$ .00

# Remington®

24"  
K&S/12  
2.5#  
010

November 25, 2013

9542

John Robinson  
4801 Lemonwood Ct.  
Midland, TX 79707  
Phone: 432-557-9560  
Email: robinsonhj@suddenlink.net

Ref # 9542, Model 700, Serial# G6974382

A prepaid UPS shipping label to cover shipment of your firearm to our factory for examination and repair will arrive in a separate email. The shipping label is for a UPS Hub or UPS Terminal. A box will arrive separately.

**Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service".** Product Service will be inspecting and repairing the firearm and will contact me with the results.

RECEIVED  
DEC 19 2013

Sincerely,  
Dell Fulcher  
Consumer Affairs Administrator  
Remington Arms Co, LLC  
Phone: 1-800-243-9700 ext. 8686 or 336-548-8686  
Fax: 336-548-7872 or 7883

BY:.....

Serial Number:

G6974382

Model: 700



RE00331256

could not dup. concern.  
Trio pull ALT to below  
specs. check over + set  
REPLACE T.A. ~~check~~  
~~to pull ALT to within specs.~~  
+ TEST AT N/C

Good-will

Remington Arms Company, LLC • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

# Service Request

*Remington Service*  
PO Box 700



Madison, NC 27025-0700

ATTN: Product Service

Parts and Repairs: P:800-243-9700;F:336-548-7801

[www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

<b>Service Request Number</b> SR00068943	<b>Serial Number / Description</b> G6974382 Model 700 Center Fire Caliber: 270	<b>Date of Request:</b> 11/25/2013 <b>Date Printed:</b> 11/25/2013
<b>Customer:</b> JOHN ROBINSON 4801 LEMONWOOD CT. MIDLAND, TX 79707 US  Email: robinsonhj@suddenlink.net	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US  Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Service Request Section**  
Product Service # 9542. dmf

Parts And Service Details		Description	Qty Needed	Warranty	Price	Disc	Amount
Material	Type						

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

**Sub Total:** .00  
**Est Sales Tax:** .00  
**Grand Total:** \$ .00

Model Number: 700		Serial Number: G6974382	
Name: JOHN ROBINSON		Date of Purchase: AUGUST 22, 2010	
Address (no PO Boxes): 4801 LEMONWOOD COURT			
City: MIDLAND		State: TX	Zip: 79707
Phone (Daytime): 432-557-9560		Fax: 432-699-4487	
E-mail Address: ROBINSONHJ@SUNDAYLINK.NET			
Please describe your problem: I HAVE HAD SEVERAL SAFETY ISSUES. ON SEVERAL OCCASIONS, WHEN I HAVE FLIPPED FROM "SAFETY" TO "FIRE" THE GUN HAS FIRED OFF A ROUND. EACH TIME, MY FINGER WAS NOT CLOSE TO THE TRIGGER. THIS PRESENTS A HUGE SAFETY CONCERN - I WILL NOT BE USING THIS GUN MOVING FORWARD. MY SAFETY AS WELL AS THOSE AROUND ME, ARE MY NUMBER ONE PRIORITY.			
500 characters left			
<del>NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.</del>			
<p><b>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <p>:: Record the serial number of your firearm before sending it.  :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)  :: Remove all accessories from your firearm to prevent loss or damage.  :: <del>Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</del></p>			

Use our  
UPS label



\*\*\*\*\*PRINT\*\*\*\*\*  
 Sales Person: MATHEW

700 Adl Camo 439.94  
 1695767 Rewards Points: 440  
 Rifleman Scope 9d 179.94  
 0030317661953 Rewards Points: 180  
 Std-1" Red Ring B 31.99  
 0030317499006 Rewards Points: 32  
 Std 700 2pc Base 29.99  
 0030317500160 Rewards Points: 30  
 Remington Promo 0.00  
 1640746  
 Deer Gift Card \$35.00 \$35.00  
 Gift Card # 9366 Balance: \$35.00

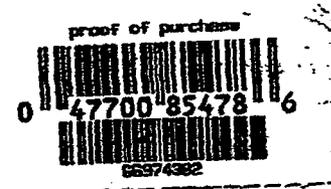
Items: 6 Sub Total \$716.86  
 Sales Tax 8.25% \$56.25  
 Total \$773.11  
 Coupon \$35.00  
 MASTERCARD  
 \*\*\*\*0217 \$738.11

Card handling as-in notified  
 terms and conditions

CHANGE \$0.00  
 5008 Katy Mills Circle  
 Suite 415  
 Katy  
 281-644-2200

STORE-TILL UP NO. TERMS: DATE  
 0008 0820 08552 80565 08-22-10 15:07  
 The Great Outdoors...Pass It On  
 Visit us at WWW.BASSPRO.COM

ATTN:  
 JOHN  
 ROBINSON



**Remington**



VERY IMPORTANT: Instruction Book enclosed to assure safe use of this firearm.

**MODEL 700™ ADL SYN**  
**BOLT ACTION CENTERFIRE RIFLE**  
**24" BARREL 270 WIN**  
**REALTREE AP HD STK WITH HARDCASE**

Made in Illion, NY Reg. U.S. Pat & tm. Off. Marca Registrada Merque Josee.



85478 G6974382

SERIAL NO.  
**G6974382**

ORDER NO.  
**85478**

**18KE**

WGA: - SHAFED > SCOP EGUN -

**MODEL 700™ ADL SYN**  
**BOLT ACTION CENTERFIRE RIFLE**  
**24" BARREL 270 WIN**  
**REALTREE AP HD STK WITH HARDCASE**

ASK FOR THE PACKING CARTON

- INSTRUCTION BOOK 3509
- 301477 SLING
- 301049 CABLE LOCK
- 1784 FOLDING INSERT
- 1556 FOAM ROLL
- 1678 FOAM BLOCK

FORM 301476

owner registration sticker



**UPC**



ORDER NO.	<b>85478</b>
BARREL LENGTH	24"
CAPACITY	5

**G6974382**

**Remington®**

REMINGTON IS A TRADEMARK REGISTERED IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BY REMINGTON ARMS COMPANY, INC.

PART NO. 3509  
RD FORM RD 7055 REV. 12/08

PRINTED IN U.S.A.

<b>Reference #</b> 131124-000084
<b>Status</b> Waiting
<b>Assigned To</b> Administrators Dell -
<b>Product</b> Firearms Centerfire Rifles
<b>SLA</b> <i>Not specified</i>
<b>Queue</b> CSR
<b>Date Created</b> 11/24/2013 10:12 PM
<b>Date Initial Solution Response</b> 11/25/2013 09:22 AM
<b>Last Updated</b> 11/25/2013 09:29 AM
<b>Customer SmartSense</b> +1 (on -3 to +3 scale)
<b>Staff SmartSense</b> +1 (on -3 to +3 scale)

## Model 700 Bolt Action Centerfire Rifle Safety Issue

### Discussion Thread

**Response (Nona .)** 11/25/2013 09:22 AM  
Thank you Mr. Robinson for contacting Remington. Product Service will be handling this information for you.

**Customer (a robinsonhj@suddenlink.net)** 11/24/2013 10:12 PM  
I purchased a Remington Model 700 ADL Syn Bolt Action Centerfire Rifle and have had several safety issues associated with the gun.

On several occasions, when I have flipped from "safety" to "fire" the gun has fired off a round. Each time, my finger was not close to the trigger.

This presents a huge safety concern to me and I will not be using the gun moving forward. My safety, as well as those around me, are my number one priority.

I have purchased and used Remington shotguns, ammunition, gun cleaning supplies, etc. for many years and for the most part, have been satisfied. This is my first Remington rifle purchase, and I am very disappointed with my decision and the product that I bought.

What can be done to resolve this issue?

Again, due to the unpredictable safety issue, I will not be using this gun again.

Here are the specifications of the gun:

Serial No: G6974382  
Order No: 85478  
Model 700 ADL Syn  
Bolt Action Center fire Rifle  
24" Barrel 270 Win  
Realtree AP HD Stk  
Date of purchase: August 22, 2010  
Bass Pro Shops - Katy, TX

John Robinson  
432-557-9560  
[robinsonhj@suddenlink.net](mailto:robinsonhj@suddenlink.net)

### Primary Contact

**First Name:** a  
**Last Name:** robinsonhj@suddenlink.net  
**Organization:**  
**Login:** robinsonhj@suddenlink.net  
**Title:**  
**Contact Type:**  
**Email:** robinsonhj@suddenlink.net  
**Email - Alternate #1:**  
**Email - Alternate #2:**  
**Office Phone:**  
**Mobile Phone:**  
**Fax:**  
**Assistant Phone:**  
**Home Phone:**  
**Street**  
**City**  
**State/Province**  
**Postal Code**  
**Country**

### Additional Information

# Remington®

November 25, 2013

John Robinson  
4801 Lemonwood Ct.  
Midland, TX 79707  
Phone: 432-557-9560  
Email: robinsonhj@suddenlink.net

Ref # 9542, Model 700, Serial# G6974382

A prepaid UPS shipping label to cover shipment of your firearm to our factory for examination and repair will arrive in a separate email. The shipping label is for a UPS Hub or UPS Terminal. A box will arrive separately.

**Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service".** Product Service will be inspecting and repairing the firearm and will contact me with the results.

Sincerely,  
Dell Fulcher  
Consumer Affairs Administrator  
Remington Arms Co, LLC  
Phone: 1-800-243-9700 ext. 8686 or 336-548-8686  
Fax: 336-548-7872 or 7883

enclosure

Remington Arms Company, LLC • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

PS 30144

# Remington®

November 25, 2013

COPY

John Robinson  
4801 Lemonwood Ct.  
Midland, TX 79707  
Phone: 432-557-9560  
Email: robinsonhj@suddenlink.net

Ref # 9542, Model 700, Serial# G6974382

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Dell Fulcher  
Consumer Affairs Administrator  
Remington Arms Co, LLC  
Phone: 1-800-243-9700 ext. 8686 or 336-548-8686  
Fax: 336-548-7872 or 7883

enclosure

Remington Arms Company, LLC • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

PS 30145

Model Number:		Serial Number:	
Name:		Date of Purchase:	
Address (no PO Boxes):			
City:	State:	Zip:	
Phone (Daytime):	Fax:		
E-mail Address:			
Please describe your problem:			
500 characters left			
<del>NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.</del>			
<p><b>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <ul style="list-style-type: none"> <li>: Record the serial number of your firearm before sending it.</li> <li>: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</li> <li>: Remove all accessories from your firearm to prevent loss or damage.</li> <li>: <del>Ship your <b>INSURED</b> firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</del></li> </ul>			

Use our  
UPS label

# Service Request

*Remington Service*  
PO Box 700



Madison, NC 27025-0700

ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

[www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

<b>Service Request Number</b> SR00068943	<b>Serial Number / Description</b> G6974382 Model 700 Center Fire Caliber: 270	<b>Date of Request:</b> 11/25/2013 <b>Date Printed:</b> 11/25/2013
<b>Customer:</b> JOHN ROBINSON 4801 LEMONWOOD CT. MIDLAND, TX 79707 US  Email: robinsonhj@suddenlink.net	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US  Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Service Request Section**  
Product Service # 9542. dmf

Parts And Service Details								
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

**Sub Total:** .00  
**Est Sales Tax:** .00  
**Grand Total:** \$ .00

# Service Request

*Remington Service*  
PO Box 700

Madison, NC 27025-0700



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

[www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

<b>Service Request Number</b> SR00068943	<b>Serial Number / Description</b> G6974382 Model 700 Center Fire Caliber: 270	<b>Date of Request:</b> 11/25/2013 <b>Date Printed:</b> 11/25/2013
<b>Customer:</b> JOHN ROBINSON 4801 LEMONWOOD CT. MIDLAND, TX 79707 US  Email: robinsonhj@suddenlink.net	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US  Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Service Request Section**  
Product Service # 9542. dmf

Parts And Service Details								
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

**Sub Total:** .00  
**Est Sales Tax:** .00  
**Grand Total:** \$ .00

Please send your firearm back via a traceable method of shipping to the address below.

This Service Request number is only valid for this return.

Please follow these guidelines:

- Include a copy of your ~~proof~~ of purchase to assist in the evaluation ~~of~~ your repair
- Record your serial number for future reference
- Remove any accessories (sling, scope, scope mounts, case, etc.) unless these items are needed to assist in the evaluation.
- Properly package your **unloaded** firearm. Do not ship in your hard case (note: Original boxes are not returned with repair)
  
- **Do not send live/loaded or spent ammunition with your firearm.**
- Please package the ammunition ~~in~~ a secure carton or box.
- The package should be stuffed to prevent movement.
- Include service request number.
- Shipment of live ammo must be via U.P.S. only.
- Please advise your local U.P.S. mailing center of the contents so that a special Other Regulated Materials-Domestic (ORM-D) label can be applied.

Please let us know of any address change requests by email or phone. Our returns process will take approximately 2-3 weeks to complete and a confirmation email will be sent once we have shipped your firearm.

Should you have any further questions or concerns please don't hesitate to contact us via email ([info@remington.com](mailto:info@remington.com) <<mailto:info@remington.com>>) or by phone at 800-243-9700, M-F 9am - 5pm, EST. We look forward to helping you resolve this issue!

Mailing Label:

(cut here)

-----

Arms Services  
SR# SR00068943  
14 Hoefler Ave  
Ilion, NY 13357 US

Email:  
Attn: Product Service



**Fulcher, Dell Marie**

---

**From:** Mail Administrator [Postmaster@suddenlink.net]  
**To:** robinsonhj@suddenlink.net  
**Sent:** Monday, November 25, 2013 3:48 PM  
**Subject:** Delivered: John Robinson - Remington Ref# 9542

**Your message has been delivered to the following recipients:**

[robinsonhj@suddenlink.net](mailto:robinsonhj@suddenlink.net)

Subject: John Robinson - Remington Ref# 9542

## ARS LABEL REQUEST FORM

<b>DATE:</b> 11/25/2013	<b>Service Request #</b> SR00068943
<b>QUANTITY:</b> 1	<b>WEIGHT PER PACKAGE:</b> 10 LBS
<b>REQUESTED BY:</b> fulcherdm <span style="float: right;"><b>email address:</b></span>	

<b>Business:</b>	Remington Service PO Box 700 Madison, NC 27025-0700 <a href="http://www.Remington.com">www.Remington.com</a>
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### LABEL INFORMATION

<b>MAIL LABEL TO:</b>	JOHN ROBINSON 4801 LEMONWOOD CT. MIDLAND, TX 79707 US SR00068943  Email: <a href="mailto:robinsonhj@suddenlink.net">robinsonhj@suddenlink.net</a>
<b>RETURN ITEM TO:</b>	<b>ILN</b> Arms Services



1 OF 1

4XX696      NOV 26, 2013      ALL CURR USD  
 SVC GNDCOM      ACT WT 10.0 LBS  
 TRACKING# 1Z4XX6969067131816  
 REF 1:SR00068943  
 REF 2:

HANDLING CHARGE 0.00	SVC T/P USD	
SINGLE - PIECE PUB RATE	RS 1.00	
DV 0.00	SD 0.00	
DC 0.00	SP 0.00	
AH 0.00		
TOT PUB CHG 13.48	PUB + HANDLING 13.48	

<b>ATTN: Product Service</b>
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