

Remington Arms Co., Inc.
Product Service
Legal Case #:9140

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
319065	8/26/2013	8/27/2013	8/27/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Sara	Rod	4805 BRIARWOOD AVENUE	Midland	TX	79707		H 409-781-8392 E sara.s.rod@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

Service Request # 56473 - Service Request Section: "Consumer states that after loading round, she moved safety to the fire position and the firearm discharged without pulling the trigger". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27094	RR42107A	OG	7/18/2012 11:17:41 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	GANDER WAREHOUSE #1/Leban	TWO PIECE BASE	U

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA @ n/c to restore confidence						

Repair/Replacement Cost	Repair/Replacement Date
\$50	

8/28/13: Per Ilion - Could not duplicate concern. To restore confidence in rifle will replace TA, check over & test at n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/27/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 270 WIN
	Date Code		OG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	SOME LITE RUST ON REC UNDER STK
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#

	Altered	False	SEALANT PRESENT
	Sub-Assembly	X-Mark Pro	

Service Request

REMINGTON SERVICE
PO Box 700

Madison, NC 27025-0700



24"
067/
4#
.01

Parts and Repairs: P:800-243-9700 F:336-243-7501

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN**

Service Request Number: SR00056473
Serial Number / Description: RR42107A
Model: 700 RIFLE Caliber: 270

Date of Request: 07-09-2013
Date Printed: 07-09-2013

Customer:
SARA ROD
4805 BRIARWOOD AVENUE
APT F301
MIDLAND, TX 79707 US
Email: sara.rod@gmail.com

Destination:
Armed Services
14 Hoeller Ave
Bronx, NY 13357 US

Your request for services on this item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is void, firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M110 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY
M640 - SAFETY DOES NOT ENGAGE PROPERLY

Service Request Section

Consumer states that after loading round, she moved safety to the fire position and the firearm did not engage without pulling the trigger.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

RR42107A

Model: 700



RE00319065

RECEIVED
AUG 28 2013

BY:.....

could not dup. concern.
To restore confidence in
rifle will rep. TPA, check
owner test at N/C

\$260994

THIS IS NOT AN INVOICE This is a pre-estimate to repair, reconstruction, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: 260994



GM#407 - Beaumont FFL# 5-76-01223
5855 Eastex Freeway

Beaumont, TX 77706
(409) 347-3055

FIREARMS SALE

Date: 11/23/2012
4473#: 31219
Assoc. ID: 540397, Jeffrey

Sold To: Sara Suzanne Rod
430 Berry Road

Beaumont, TX 77706
(409) 781-8392

Inventory Number	Manufacturer/Importer	Model	Type	Caliber/Gauge	Serial Number
047700270944	Remington	700	Rifle	270 Win	RR42107A

"Safely storing and securing firearms away from children will help prevent the unlawful possession of handguns by juveniles, stop accidents, and save lives."

All new firearms purchased at Gander Mountain follow the manufacturer's warranty for a new firearm purchase. See your owner's manual for this information and remember that Gander Mountain is a warranty repair station for most firearm manufacturers. All used firearms purchased from Gander Mountain are guaranteed against defects in materials and workmanship for a period of 30 days from the date of purchase. Please save this receipt as your proof of purchase should warranty work become necessary. Accidental damage, abuse, and barrel ruptures are not covered by this guarantee.

Consistent with industry standards, ALL FIREARM SALES ARE FINAL. No refunds or exchanges can be honored. Each firearm manufacturer requires that you read their owner's manual before using.

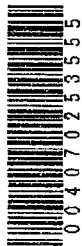
I understand the safe method of operations, handling and care of the above firearm(s) and acknowledge receipt of above in satisfactory condition.



Gander Mountain #407
5855 Eastex Freeway
Beaumont, TX 77706
(409) 347-3055

1/23/12 6:26 PM
Trans.: 3555 Store: 00407
Reg.: 025 T11:025
Cashier: 540539 Sales: 540539

SALE



00 ADJ. Scoped Combo:270 479.99 T
047700270944 1 @ 479.99
Serial Number:
RR42107A

Subtotal 479.99
Tax 39.60
Total 519.59
Visa (\$) 519.59

REDACTED

Total Tender 519.59
Change Due 0.00

Sara Rod

Thank you for visiting
Gander Mountain

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www.GanderMtn.com

Customer Copy



