

Remington Arms Co., Inc.
Product Service
Legal Case #:9102

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		8/8/2013					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Eric	Suess	4 Old Lampass Trail	Odessa	TX	79765		H 432-853-9744

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined			
S	FSR and FBC Concern:1007 Fired on Safe Release		Unknown	
C				

8/8/13: Received call from Eric Suess. He stated that he has had issues with the gun firing without pulling the trigger. One time the gun fired when the safety was released, and one time when he was closing the bolt. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700S/257 WB MA	84019	S6726141		6/8/2010 7:10:27 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700S/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair/Replacement Cost	Repair/Replacement Date					

8/8/13: Sending ARS, letter, and SR paperwork to customer. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

ARS LABEL REQUEST FORM

DATE:	08/08/2013	Service Request #	SR00058630
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	irvingjb	email address:	I WILL MAIL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	ERIC SUESS 4 OLD LAMPASS TRAIL ODESSA, TX 79765 US SR00058630 Email:
RETURN ITEM TO:	ILN Arms Services



ATTN: Product Service
