

Remington Arms Co., Inc.
Product Service
Legal Case #:8745

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
306070	3/26/2013	3/27/2013	3/27/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Polk County Sheriff's Office	Keith Romp	Polk County She	103 East 1st Street	Des Moines	IA	50309		H 515-208-0013 E keith.romp@polkcountyiowa.gov

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

SR# 48317 - Service Request Section: "Rifle fired while moving safety to fire". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	40X/308 WIN	27225	S6721664	RF	11/30/2011 12:49:56 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	POLICE DEPT / TACTICAL UNIT		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/40X/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA & test fire @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$50					

3/28/13: Per Ilion - Could not duplicate concern. Safe works hard. Check over, replace TA & test fire @ n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/27/2013
	Product Type		RF

	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 308 WIN HB
	Date Code		RF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	HARD OFF SAFETY
	Pull	---Select---	3#
	Altered	False	40X TRIG ASSM SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	

Service Request

Remington Service
PO Box 700
Madison, NC 27025-0700



2411
2F11/11
.012
3#

Parts and Repairs: P-800-243-9700/F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

Service Request Number SR00048317	Serial Number / Description S6721664 Model 4 RIFLE Caliber: 308	Date of Request: 03/19/2013 Date Printed: 03/19/2013
Customer: Polk County Sheriff's Office Sgt. Keith Romp 103 E. 1st Street Des Moines, IA 50309 US Email: Keith.Romp@polkcountyia.gov	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M307 - BROKEN TRIGGER/TRIGGER GUARD M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY		
Service Request Section RIFLE FIRED WHILE MOVING SAFETY TO FIRE.		
Parts And Service Details		
Material	Type	Description
		Qty Needed
		Warranty
		Price
		Disc
		Amount
Serial Number: S6721664 Model: 40X RE00306070		
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the		
could not dup. concern safe works hard. check over w/TPA. & test Rine AT N/C		
Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00		

RECEIVED
MAR 28 2013

BY:







