

Remington Arms Co., Inc.
Product Service
Legal Case #:8768

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
306770	4/3/2013	4/4/2013	4/4/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Charlie	Ball	8929 West Custer Ln.	Peoria	AZ	85381		H 623-876-2682

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Service Request# 47766 - Reason for Return: M123 Forward to Product Service for Inspection, M240 Bolt Lock Safety Modification. Service Request Section: Consumer states rifle fires when moving from safe to fire. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/308 WIN	n/a	63940	LN	2/1/1966
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion: Replace TA, clean & test under recall @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$44					

4/5/13: Per Ilion - TA dirty & sticky causing parts to bind. Replace TA, clean & test under recall @ n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/4/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		18.5" 308 WIN
	Date Code		LN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn; Functioning	

	Condition		
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	DIRTY
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY SEARS ARE STUCK BETWEEN SIDE PLATES
	Pull	---Select---	N/A
	Altered	False	FACTORY SEALANT PRESANT
	Sub-Assembly	Other Remington	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

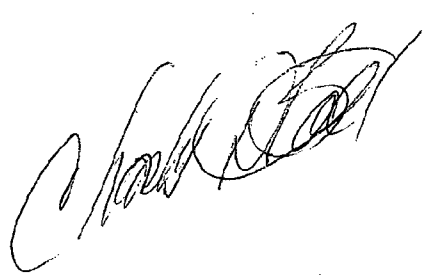

www.Remington.com



Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

18.5
242

Service Request Number SR00047766		Serial Number / Description 63940 Model 600		Date of Request: 03/12/2013 Date Printed: 03/13/2013	
Customer: CHARLIE BALL 8929 WEST CUSTER LN PEORIA, AZ 85381 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US			
Email:		Email:			
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.					
Reason For Return M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M240 - BOLT LOCK SAFETY MODIFICATION					
Service Request Section CONSUMER STATES RIFLE FIRES WHEN MOVING FROM SAFE TO FIRE.					
Parts And Service Details					
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
<div><div>RECEIVED APR - 5 2013 BY:..... T.A. dirty & sticky causing parts to BIND. Rpt. TPA, clean & test und. Recall at M/C # 230145</div></div>					
Serial Number: 63940 Model: 600					
					
RE00306770					
				Sub Total:	.00
				Est Sales Tax:	.00
				Grand Total:	\$.00

