

Remington Arms Co., Inc.
Product Service
Legal Case #:9513

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
328293	11/20/2013	11/21/2013	11/21/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro Shops 034		Bass Pro Shops	7970 East 49th Ave	Denver	CO	80238		W 720-385- 3674

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

Per letter from Bass Pro Shops, "It has a recall because of the failure to open the bolt when the safety is engaged. Also the cocking piece isn't held in place when the bolt is closed some of the time." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/6MM REM	N/A	MC0999	KL	5/1/1964
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over and test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$44					

11/22/13: Per Ilion, "trigger assembly dirty and sticky. Parts are binding. Replace trigger assembly, check over and test fire under recall at no charge." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/21/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		18.5" 6MM REM
	Date Code		KL
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Lift	---Select---	.006

Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Not Functioning	DIRTY STICKY PARTS ARE BINDING WILL FOLLOW DOWN
Trigger	Pull	---Select---	9#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

7970 Northfield Blvd
Denver, Colorado 80230

18.5"
12.96"
9.4"
10.0"

Bass Pro Shops 034

9513

November 14, 2013

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357
1-800-243-9700

Dear Sir or Madam:

This gun is being sent in for warranty repairs to the safety. It has a recall because of the failure to open the bolt when the safety is engaged. Also the cocking piece isn't held in place when the bolt is closed some of the time. The gun has the potential to fire on closed in the current condition. It is believed the trigger may need to be cleaned or replaced to make it safe. Please let us know what can be done to make this gun safe and repair it back to factory specifications. The guns serial number is MC 0999.

Sincerely,

Charles Salisbury
Gunsmith
Shop: (720) 385-3674
Fax: (303) 373-0504

cgsalisbury@basspro.com

RECEIVED
NOV 22 2013

BY:

Serial Number: MC0999

Model: 600



RE00328293

T.A. DIRTY & STICKY. PARTS ARE
BINDING. Rep. T.A. check over
& TEST and recall N/C

230145

We All Live Downstream

FIREARMS TRANSFER WORKSHEET

72747

Transfer Type Check All That Apply		Sending Location	Receiving Location	Transfer Number			
<input type="checkbox"/> Store to Store <input type="checkbox"/> Gunsmith <input type="checkbox"/> Non Merch. Transfer <input type="checkbox"/> Customer Name: _____ Phone#: 800 243 9700 <input checked="" type="checkbox"/> Return to Sender <u>FACTORY</u>		BPS #34	REMINGTON				
Acquisition Date		SKU	Serial Number	Make	Description Model	Caliber	Retail
✓ 11/11/13		1856475	MC0999 WT	REMINGTON	600	6MM	1000
<p>- FACTORY REPAIR SEE ENCLOSED LETTER</p> <p>SHIP TO: ATTN: SEAVILLE DET REMINGTON USA 14 HOFFER AV. ELIOT NY 13357</p> <p>BASS PRO SHOPS OUTDOOR WORLD 7970 NORTHFIELD BLVD. DENVER, CO 80238</p>							
Total Firearms Sent: ONE				Notes:			
Total Number of Boxes: ONE Date: 11/14/13				* INSURE FOR FULL VALUE			
FedEx Tracking Number/RST.# 658702815007779				* WK-TET # 034-114181			
I, <u>Will Taffey</u> , Certify that all Firearms are listed correctly <small>(Operations Manager or Operational Support Staff)</small> and all have been disposed before Shipment.				* SHIP GROUND			
Transfer:				* FACTORY REPAIR			
Prepared By: <u>G. MORLEY</u> Date: 11/14/13							
Authorized By: <u>W. Taffey</u> Date: 11/15/13							
Keyed By: <u>W. Taffey</u> Date: 11/15/13							
(Receiving Location Only)							
Total Firearms Received: / Date:							
I, _____, Certify that all Firearms are listed correctly <small>(Operations Manager or Operational Support Staff)</small> Received, and Acquired.				Customer Repair Return			
Received By: _____ Date:				Signature: _____			
Keyed By: _____ Date:				Date: _____			

Note: If there is not an Operations Manager or Operational Support Staff signature present on the form, shipment cannot be shipped and/or received. A copy of Firearms Worksheet must accompany each individual box and/or cage.

White Copy - Sender

Yellow Copy - Receiving Location

Pink Copy - Retain for Records or For Customer Receipt

65019