

Remington Arms Co., Inc.
Product Service
Legal Case #:9068

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
316313	7/25/2013	7/26/2013	7/26/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ryan	Bybee	9711 County Rd. D	Webster	WI	54893		H 715-566-0556

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Per note from customer on Service Request, "My rifle fires when I take it off of safe." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/308 WIN	n/a	A6208218	EZ	10/10/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	COTTER CHICAGO 11 ILL		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger assembly, clean, and test fire under bolt lock program for \$20.00 + shipping.						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$25					

7/29/13: Customer sent a check for \$20 as payment but had already called in & paid by credit card. I Voided the check & mailed back to customer with a copy of the Invoice from SAP stamped "Paid". df 7/30/13: Per Ilion, trigger assembly is dirty, rusty, and trigger is frozen to side plates. Replace trigger plate assembly, clean and test under BLP for \$20 plus shipping. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		7/26/2013
	Product Type		RF
	Action Type		A
	Assigned To		S. NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		18.5" 308 WIN
	Date Code		EZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Worn; Functioning	HAS BEEN REFINISHED AND CRACKED AT GRIP
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY/RUSTY. TRIG IS FROZEN TO SIDE PLATES
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED

	Sub-Assembly	Other Remington
--	--------------	-----------------

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

18.
E2

Service Request Number SR0004380	Serial Number / Description A6208218 Model RS35	Date of Request: 06/05/2013 Date Printed: 06/05/2013
Customer: RYAN BYBEE 9711 COUNTY RD D WEBSTER, WI 54893 US	Destination: Arms Services 14 Heather Ave Ilion, NY 13357 US	

Email: deputy516@sirental.net

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M295 - EVALUATE AND REPAIR SAFETY INSP.

Service Request Section

Accidental discharge

Parts And Service Details								
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	

MY RIFLE FIRES WHEN I TAKE
IT OFF OF SAFE.

RECEIVED
JUL 30 2013

BY: _____

715-566-0556



Serial Number:

A6208218

Model: 600 MOHAWK



RE00316313

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

T.A. dirty & rusty. Trig. is
frozen & side plates. up. TPA,
clean & test and - BLP for
20 +

0







