

Remington Arms Co., Inc.
Product Service
Legal Case #:9139

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
319127	8/26/2013	8/27/2013	8/27/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Carroll's Gun Shop Inc.		Carroll's Gun S	123 Carroll Rd.	Wharton	TX	77488		W 979-532-3175

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S	Unexplained Discharge - No Mention of Safety Position	Concern:1025 Unexplained Discharge - No Mention of Safety Position	Unknown	
C				

Per letter from Gloria Konvicka with Carroll's Gun Shop, "Please examine, customer may have had an accidental discharge. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/6MM REM	n/a	6651666	OX	7/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE BASE	U			

CONCERN: ACCIDENTAL DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, check over and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$44					

8/28/13: Per Ilion, trigger assembly dirty and sticky. Parts work sluggish. Replace trigger plate assembly, checkover, and test under recall at no charge. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/27/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		18" 6MM REM
	Date Code		OX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	AS REC'D BOLT LUG CONTACTING AFT MKT FRT TAKE DOWN SCREW
	Stock Condition	Slightly Worn; Functioning	HAS BEEN REFINISHED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new;	

		Functioning	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY PARTS SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	3.5#
	Altered	True	SEALANT MISSING PULL BELOW MIN SPECS
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

18"
017/73
3.5#
.005

9139

CARROLL'S GUN SHOP, Inc.

123 Carroll Rd.
Wharton, Texas 77488
(979) 532-3175
(979) 532-2810

August 16, 2013

SMP
Arms Services
14 Hoefler Avenue
Ilion, New York 13357

Our repair order #R-1914

RECEIVED
AUG 28 2013

Dear Sirs:

BY:.....

RETURN AUTHORIZATION #SR00058739

Enclosure: Remington Mohawk 600, 6 m/m cal. Rifle, Ser. #6651666

Repair order: Bolt modification recall. Please examine, customer may have had an accidental discharge.

Please send a price quote on all charges for our customer's approval before beginning repairs.

Serial Number:

6651666

Model: 600 MOHAWK



RE00319127

Yours truly,

Gloria Konvicka

Gloria Konvicka T.A. Dirty & Sticky parts
work sluggish. Replace TPA,
check over & test and recall
at N/C.

#230145

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: SMP

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

Service Request Number	Serial Number / Description	Date of Request:
SR00058739	6651666	08/09/2013
		Date Printed: 08/09/2013
Customer: CARROLLS GUN SHOP ATTN: GLORIA 123 CARROLL RD WHARTON, TX 77488 US		Destination: Arms Services 14 Hoeffer Ave Ilion, NY 13357 US
Email:		Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

SMP

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
----------	------	-------------	------------	----------	-------	------	--------

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00







