

Remington Arms Co., Inc.
Product Service
Legal Case #:8479

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
296425	1/14/2013	1/15/2013	1/15/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Joel	Gilles	23664 157th Ave	Caputa	SD	57725		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Discharges when bolt closes Concern:1008 Fired on Bolt Closing			
C				

1/21/13 Per note on SR, firearm discharges when bolt closes.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/243 WIN	n/a	6534143	KW	5/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	GAMBLE SKOGMO MINNEAPOLIS MINN		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at no charge under recall						
Repair/Replacement Cost	Repair/Replacement Date					
43.86	1/21/2013					

1/21/13 Per Ilion, trigger assm set screws altered. Trigger has excessive overtravel. Replace TPA, clean, test at no charge under recall.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/15/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	
Barrel	Description		18.5" 243 WIN
	Date Code		KW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.004
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	EXCESSIVE OVER TRAVEL WILL FOLLOW DOWN
	Pull	---Select---	6#
	Altered	True	SET SCREWS ALTERED SEALANT MISSING
	Sub-Assembly	Other Remington	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

14.5
KWS
G#
20

Service Request Number SR00038489	Serial Number / Description 6534143 Model 600	Date of Request: 12/13/2012 Date Printed: 12/13/2012
Customer: JOEL GILLES 23664 157TH AVE CAPUTA, SD 57725 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:	Email:	

8479

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

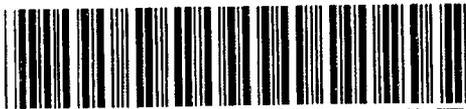
Reason For Return
M576 - REPLACE TRIGGER ASSM UNDER RECALL

Service Request Section
Firearm discharges when bolt closes

Serial Number:

6534143

Model: 600 MOHAWK



RE00296425

Qty Needed	Warranty	Price	Disc	Amount
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RECEIVED
JAN 17 2013

BY:.....

T.A. set screws altered. Trigg.
has excessive overtravel.
Re: TPA, clean + rest at M/C
und. recall.

#250148

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00