

Remington Arms Co., Inc.
Product Service
Legal Case #:9505

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
327963	11/18/2013	11/20/2013	11/20/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Johns	3708 CR 2217	Rusk	TX	75785		H 903-284-9105 E lindamjohns@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Delayed firing Concern:1023 Delayed Firing - Firearms			
C				

Service Request # 66257 - Customer filled out a Remington repair form & sent w/gun. He stated he bought gun used at a gun show. He stated the gun has a recall, he tried to fire the gun & it would not fire & then it went off by itself. He said he would like the recall on the TA fixed. Customer did not mention any injury or property damage. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/243 WIN	n/a	76090	DN	9/1/1966
Date Purchased	Where Purchased	Accessories	Original Owner			
	Gun Show	SCOPE BASE	N			

CONCERN: WENT OFF BY ITSELF

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c						

Repair/Replacement Cost	Repair/Replacement Date
\$44	

11/22/13: Per Ilion - TA sears are frozen to side plates. Replace TA, check over & test under recall at n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B. TRAVIS

Examination	Exam Date	11/20/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4015	Improper Maintenance	
Barrel	Description	18.5" 243 WIN	
	Date Code	DN	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	BOLT LOCK SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	
	Notch	Slightly Worn; Functioning	
		Test Fired	False

Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	SEARS ARE FROZEN TO SIDEPLATES
	Pull	---Select---	N/A
	Altered	False	SEALANT MISSING
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

18.511
DM96

Model Number: 600		Serial Number: 76090	
Name: Robert K Johns		Date of Purchase:	
Address (no PO Boxes): 3708 CR 2217			
City: Rusk		State: Tx	Zip: 75785
Phone (Daytime): 9032849105		Fax:	
E-mail Address: lindamjohns@yahoo.com			
Please describe your problem:			
<p>I recently purchased a Remington Model 600 243 at a gun show. It has a recall on it due to the rifle's trigger assembly. I tried to fire this gun and it would not fire and then it just went off by it's self. I would like this recall on the trigger assembly fixed. I am not comfortable owning a unsafe firearm. It does not have a V stamped on the left side of the trigger assembly. Could you please put the screws in the vent rib that are missing, I will pay for the screws just bill me. Thank you.</p> <p>T.A. SEARS AND FROZEN TO side photos. Rep. T.A. check one + rest und. recall at M/C #230145</p>			
4 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			

RECEIVED
NOV 22 2013

BY: _____

Serial Number:

76090

Model: 600



RE00327963

2 SPENT SHELLS IN YOUR FIREARM
EARM. THIS IS A VIOLATION OF
JUST SEND SPENT SHELLS PLEASE
AGE AND INCLUDE NAME, ADDRESS
MODEL AND SERIAL NUMBER OF

firm before sending it.
event further damage in shipping and

handling. Preferably, ship in a
firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not
responsible for damage or loss
during shipment, so you may elect to purchase insurance from your carrier.







