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> Remington Arms Co., Inc. Product Service Legal Case #:9039

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed** Incident Date Pre Lit Lit Obsolete X 7/15/2013 7/16/2013 7/16/2013 315470

Customer Information

Last Type **Business First Name** Street City State Zip Age Contact Name

> W 360-636-6845 F 360-425-2192

Mr. Bill's William Mr. Bill's 585 E. Longview WA 98632 Reporter McAdams Rd. Hooper Arms

Ε mrbillsarms@msn.com

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

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PD Cause: 4006 Altered Adjustments or Components Concern: 1007 Fired on Safe Release

Unknown

Per William Hooper's (dealer) statement on General Repair Form - firing pin dropping once a round is chambered and safety moved from safe to fire without pulling the trigger, and the trigger is much too light for hunting. jbi

Firearm Information

Mfg. Remington

Type CF/BA

Model/Ga. 600/243 WIN SKU n/a

Serial Bbl. DOM 95812 WP

Date Purchased

Where Purchased

Accessories

Original Owner

SCOPE BASE U

CONCERN: FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/600/CF/BA

Settlement Release of Claims

Release Date

Reimbursement

Reim. Date Settlement

Cash

Cash Date APV APV

Per Ilion, repair at no charge

> Repair/Replacement Repair/Replacement Cost

> > \$28

7/18/13: Per Ilion, trigger assembly dirty and sticky, set screws altered. Replace trigger assembly under recall and test fire at no charge. jbi

Examination[Remington/CF/BA]

Part Sub-Part Code Comment

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9039&Type=... 7/18/2013

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	Examiner		B.TRAVIS
Examination	Exam Date		7/16/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		18.5" 243 WIN
	Date Code		WP
	Bore Plugged	False	
	Bulged	False	
		False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
		Select	
Overall	Exterior Condition	Worn; Not Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Sear	Lift	Select	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	1 6212	False	

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9039&Type=... 7/18/2013

	4 `		4
	Condition		DIRTY,STICKY TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
Trigger	Pull	Select	2.75#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

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Model Number:	Serial Number:		
600	95812		
Name:	Date of Purchase:		
Mr. Bill's Arms	Unknown		
Address (no PO Boxes):		
585 E. McAdams Rd.		······	
City:	24-4	- [2222	
Longview	State: WA	Zip: 98632	
Phone (Daytime):	Fax: 360-425-2192		
360-636-6845			
E-mail Address: mrbillsan	ns@msn.com		
Please descri	be your problem:		
I have my customer's old Remi safety issues with the firing chambered and safety moved fr trigger, and the tirgger is m	pin dropping once on safe to fire wit	a round is hout pulling the	
Please provide the Bolt Lock safety part, trigger to 4#, a programe, his rifel has never Y on trigger.	s part of the safet	y recall	

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

characters left

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

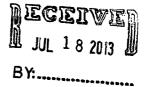
Record the serial number of your firearm before sending it.
 Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
 Remove all accessories from your firearm to prevent loss or damage.

:: Ship your INSURED firearm by either UPS or Parcel Post.
Remington is not responsible for damage or loss
during shipment, so you may elect to purchase insurance from your
carrier.

Print *

Thank you, William M. Hooper

Reset.



95812 Model: 600 RE00315470

T.A. very dinky + sticky, set screws Altered. Replace TPA, cleans pest und income At. N/C

230145

http://www.remington.com/asp/general_repair_form.asp

7/6/2013