

Remington Arms Co., Inc.
Product Service
Legal Case #:9039

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
315470	7/15/2013	7/16/2013	7/16/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Mr. Bill's Arms	William Hooper	Mr. Bill's Arms	585 E. McAdams Rd.	Longview	WA	98632		W 360-636-6845 F 360-425-2192 E mrbillarms@msn.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Per William Hooper's (dealer) statement on General Repair Form - firing pin dropping once a round is chambered and safety moved from safe to fire without pulling the trigger, and the trigger is much too light for hunting. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/243 WIN	n/a	95812	WP	
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion, repair
at no charge

Repair/Replacement Cost	Repair/Replacement Date
\$28	

7/18/13: Per Ilion, trigger assembly dirty and sticky, set screws altered. Replace trigger assembly under recall and test fire at no charge. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	7/16/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description	18.5" 243 WIN	
	Date Code	WP	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Not Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	

Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2.75#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

9039

18.5"
W P 8/6
2.75"
008

Model Number: 600		Serial Number: 95812	
Name: Mr. Bill's Arms		Date of Purchase: Unknown	
Address (no PO Boxes): 585 E. McAdams Rd.			
City: Longview	State: WA	Zip: 98632	
Phone (Daytime): 360-636-6845		Fax: 360-425-2192	
E-mail Address: mrbillsarms@msn.com			
Please describe your problem:			
<p>I have my customer's old Remington .243 rifle that has serious safety issues with the firing pin dropping once a round is chambered and safety moved from safe to fire without pulling the trigger, and the trigger is much too light for hunting.</p> <p>Please provide the Bolt Lock Safety program along with improved safety part, trigger to 4#, as part of the safety recall program, his rifle has never had the recall work performed, no Y on trigger.</p> <p>Thank you, William M. Hooper FFL dealer</p>			
3 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			
<ul style="list-style-type: none"> :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. 			
Print:		Reset:	

RECEIVED
 JUL 18 2013

BY:

Serial Number:

95812

Model: 600



RE00315470

 T.A. very dirty & sticky, set
 screws altered. Replace TPA,
 clean & test und. recall
 A.K. N/C

#230145