

Remington Arms Co., Inc.
Product Service
Legal Case #:8609

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
300256	2/11/2013	2/12/2013	2/12/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Kerns	6794 Eagle Drive	Moses Lake	WA	98837		H 509-764-1800 E rkerns@qosi.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 43626 - CSR Notes on repair: GUN WILL FIRE WHEN SAFETY IS PUSHED OFF. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/350 REM MA	n/a	35149	AM	3/1/1965
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA under recall						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$32					

2/14/13: Per Ilion - Could not duplicate concern. Replace TA, clean & test under recall @ n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/12/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 350 REM MAG
	Date Code		AM
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	Other Remington	

Service Request

Remington Service
PO Box 760
Madison, NC 27025-0760



Parts and Returns: P-800-343-8700 F-836-548-5801
This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Serial Number / Description SR00043626	Serial Number / Description 35149	Date of Request: 01/30/2013 Date Printed: 01/30/2013
Customer: ROBERT KERNS 6704 EAGLE DR. MOSESLAKE, WA 98057 US		Destination: Arms Services 14 Herdier Ave. Hemp, NY 13357 US
Email: rkerns@gosi.net		Email:

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be returned with an estimate before work is performed.

Reason For Return
NIND - BOLT LOCK SAFETY MODIFICATION

Service Request Section
600 RECALL PER CONSUMER, GUN WILL FIRE WHEN SAFETY IS PUSHED OFF.

Part And Service Details	Description	Qty. Needed	Warranty	Price	Dbr. Amount
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Serial Number

35149

Model: 600



RE00300256

SR# 43626

Sub Total: .00
Tax: .00
Grand Total: \$.00

8609

Please advise if they will be a cost for repairs.

RK Kerns
509-764-1808
rkerns@gosi.net

could not dup. concern.
Rep. TPA, clean + rest und.
recall at M/C

#230145

RECEIVED
FEB 14 2013

BY: