

Remington Arms Co., Inc.
Product Service
Legal Case #:6571

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 242262 | | 9/14/2011 | 6/19/2013 | | | | X |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|--------------------------------------|------|-------|-------|-----|----------------|
| Reporter | | Walter | Scott | 540 E. 100 N. Unit 302 PO Box 356 | Moab | UT | 84532 | | C 435-260-9759 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4064 Not Examined by Product Service | | Unknown | |
| S | Concern:1008 Fired on Bolt Closing | | | |
| C FBC | | | | |

9/14/11: Customer called in. He stated his rifle went off many years ago while closing the bolt. No injury. He wasn't aware of the recall when he put it in storage years ago. He has it out of storage now & is sending it in for the recall. df

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------|-------------|----------------|--------|------|-----|
| Remington | CF/BA | 600/243 WIN | n/a | 77928 | | |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | | | Y | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Trigger replaced - no examined by Product Service | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |

9/14/11: Mailing ARS, letter, form. Box order# 1251437. df 6/19/13: Notes on repair show "no correspondence" - repairman changed out the trigger at n/c. df

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
| | | | |

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

| | | |
|----------------------|---|-----------------------|
| Repair Number | Serial Number / Description | Date Received: |
| RE00242262 | 77928 | 09/30/2011 |
| | Model 600 Center Fire Caliber: 243 WIN. | Estimate Date: |
| | | 10/04/2011 |
| | | Date Printed: |
| | | 06/19/2013 |

Customer:

WALTER SCOTT
540E 100N APT 302
MOAB, UT 84532 US

Return To:

WALTER SCOTT
540E 100N APT 302
MOAB, UT 84532 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M114 - NO CORRESPONDENCE

Found

M176 - RETURNED FOR RECALL/UPDATE

Technician Comments

fit new trigger assm under recall at no charge. test fire

| ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.) | | | | | | | | |
|---|---------|------------------------------------|------------|----------|--------------|-------|------|--------|
| Material | Type | Description | Qty Needed | Warranty | Qty From Inv | Price | Disc | Amount |
| F91469 | Part | 600 TRIGGER ASSB | 1 | Warranty | 1 | .00 | 0 | .00 |
| 4000114 | Service | GR-SHIPING & HANDLING (GUN REPAIR) | 1 | Warranty | 1 | .00 | 0 | .00 |
| 4000119 | Service | GR-TEST | 1 | Warranty | 1 | .00 | 0 | .00 |

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

| | | | |
|---------------------------------|-----------|--------------------|--------|
| DATE: | 9/14/2011 | REQUESTED BY: | Dell |
| QUANTITY: | 1 | WEIGHT PER PKG: | 10 lbs |
| PLEASE CHECK ONE | | | |
| MEDIA COORDINATOR TO MAIL | | I WILL MAIL XXXXXX | |
| DESCRIPTION: Ref# 6571 rifle | | | |

LABEL INFORMATION

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|--|
| MAIL LABEL TO: Walter Scott 540 E. 100 N. Unit 302 PO Box 356 Moab, UT 84532 Phone: 435-260-9759 |
| RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY |

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 SEP 19, 2011 ALL CURR USD 1 OF 1
SVC GNDCOM ACT UT 10.0 LBS
TRACKING# 1Z4XX5969066367485
REF 1:WALTER SCOTT/CD/DMF
REF 2:REF#6571/RIFLE
HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 12.74 PUB+HANDLING 12.74

→ not
used by
customer