

Remington Arms Co., Inc.
 Product Service
 Legal Case #:9469

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
328954	11/27/2013	11/12/2013	12/2/2013				X

Customer Information

Type	Business First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	Robert	Yates	1705 Hawthorne St.	Pacific	MO	63069		C 314-805-1355 E rgyates9@sbcglobal.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or		
S	FBC &	Components	Unknown	
C	FSR	Concern:1008 Fired on Bolt Closing		

11/12/13: Customer called in. He stated that he has a rifle that was passed down in the family & has not been updated under the recall. He stated the rifle has fired on bolt closing and fired on safe release last year during hunting season - no damage, no injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	Mohawk 600/308 WIN	n/a	6415979 OU	7/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner		
	STEM DIST CO MAPLE HGHTS OHIO		N		

CONCERN: FBC,FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/Mohawk 600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$44					

11/13/13: Mailed ARS, letter, SR paperwork. Box order# 1562521. df 12/4/13: Per Ilion - TA set screws altered, trigger not returning under sear properly. Replace TA, check over & test at n/c under recall. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/2/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		18.5" 308 WIN
	Date Code		OU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	MARS,SCRATCHES,DENTS
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		BOLT LOCK SAFETY
Sear	Function	Like new; Functioning	
	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
Feeding Test	Test Fired	False	
	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY
	Pull	---Select---	1.5#

	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

Remington® COPY

on 7/7
18.5"
1.5#
1,000

November 12, 2013

9469

Robert Yates
1705 Hawthorne St.
Pacific, MO 63069
Phone: 314-805-1355

Ref # 9469, Model Mohawk 600, Serial # 6415979

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory. This shipping label is for a UPS Hub or UPS Terminal. A box will arrive separately.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm.

Sincerely,
Dell Fulcher
Consumer Affairs Administrator
Remington Arms Co, LLC
Phone: 1-800-243-9700 ext 8686
Fax: 336-548-7872

RECEIVED
DEC 04 2013

BY:.....

Serial Number:

6415979

Model: 600 MOHAWK



RE00328954

T.A. set screws a little tight not
ret. and seam properly.
No T.A., check out to ST
AT N/C and install.

230145

Model Number: 600 MOHAWK		Serial Number: 6415979	
Name: ROBERT YATES		Date of Purchase: 10 YRS AGO	
Address (no PO Boxes): 1705 HAWTHORNE ST.			
City: PACIFIC	State: MO	Zip: 63069	
Phone (Daytime): 314-805-1355		Fax:	
E-mail Address: RBYATES9@SBCGLOBAL.NET			
Please describe your problem: WILL SOMETIMES GO OFF WHEN CLOSING THE BOLT			
500 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<p>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>			

Use our
UPS label

ARS LABEL REQUEST FORM

DATE: 11/13/2013	Service Request #	SR00067565
QUANTITY: 1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY: fulcherdm	email address:	I WILL MAIL LABEL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	ROBERT YATES 1705 HAWTHORNE ST. PACIFIC, MO 63069 US SR00067565 Email:
RETURN ITEM TO:	ILN Arms Services



4XX598 NOV 13, 2013 ALL CURR USD 1 OF 1
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5980066782862
 REF 1:SR00067565
 REF 2:

HANDLING CHARGE 0.00		SVC T/P USD
SINGLE - PIECE PUB RATE CHRG:		
DY 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 11.01	PUB + HANDLING	11.01

ATTN: Product Service





