

Remington Arms Co., Inc.
Product Service
Legal Case #:8732

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
305766	3/22/2013	3/25/2013	3/25/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Craig	Mercer	41473 State Route 14	Columbiana	OH	44408		E craigmercer@abeglobal.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Fired when switched off safe	Concern:1007 Fired on Safe Release	Unknown	
C				

3/27/13 Per note on SR, gun will fire when switched off safe.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	660/222 REM	n/a	104638	BR	1/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test under recall at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	43.86	3/27/2013				

3/27/13 Per Ilion, trigger assm dirty and sticky causing parts to bind and work sluggish. Replace TPA, clean and test under recall at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/25/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		20" 222 REM
	Date Code		BR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn; Functioning	

	Condition		
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY PARTS BIND AND WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	9.5#
	Altered	False	
	Sub-Assembly	Other Remington	

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700 F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number Serial Number / Description
SR00047815 104638
Model

Date of Request: 03/13/2013
Date Printed: 03/13/2013

Customer:
CRAIG MERCER
41473 STATE ROUTE 14
COLUMBIANA, OH 44408 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email: craigmercer@sbcglobal.net

Email:

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

gun will fire when switched off safe - SMP Program

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
----------	------	-------------	------------	----------	-------	------	--------

Serial Number: 104638
Model: 660



RE00305766

RECEIVED
MAR 26 2013

BY:.....

T.A. Dirty & sticky causing parts
to bind & work sluggish. Rep
TPA, clean & test under normal
AT r/c

230145

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

20"
BR/68
9.5#
1007





