

Remington Arms Co., Inc.
Product Service
Legal Case #:8771

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
306812	4/3/2013	4/4/2013	4/4/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Eric	Ohman	240 Sea Cliff Ave	Sea Cliff	NY	11579		E.ohman.eric@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Fired without pulling the trigger	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

4/8/13 Per note on SR, the rifle went off while hunting without pulling the trigger. The owner stated the 1979 recall had not been performed on this rifle.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	660/243 WIN	n/a	103026	BR	1/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FIRED WITHOUT PULLING TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test under recall at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	43.86	4/8/2013				

4/8/13 Per Ilion, trigger assm dirty and sticky. Parts work sluggish. Replace TPA, clean and test under recall at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/4/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		20" 243 WIN
	Date Code		BR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.004
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY PARTS WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	5#
	Altered	False	SEALANT MISSING ON PULL SCREW
	Sub-Assembly	Other Remington	

70"
BR 1/6
5#
.004

Service Request**Remington Service**

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P-806-243-9700 F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS

Service Request Number SR00049243	Serial Number / Description 103026 Model	Date of Request: 03/28/2013 Date Printed: 03/28/2013																
Customer: ERIC OHMAN 240 SEA CLIFF AVE SEA CLIFF, NY 11579 US Email: ohman.eric@gmail.com		Destination: Arms Services 14 Rosier Ave Heron, NY 13357 US Email:																
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																		
Model 660 243 cal																		
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION																		
Service Request Section Consumer states the rifle went off while they were hunting without pulling the trigger. States the 1979 recall has not been performed on this rifle.																		
<table border="1"> <thead> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="8"> <div style="display: flex; justify-content: space-between;"> <div> Serial Number: 103026 Model: 660 RE00306812 </div> <div> T.A. dirty & sticky parts work sluggish. Rep. TPA, clean test and recall at N/C #23045 </div> </div> </td> </tr> </tbody> </table>			Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	<div style="display: flex; justify-content: space-between;"> <div> Serial Number: 103026 Model: 660 RE00306812 </div> <div> T.A. dirty & sticky parts work sluggish. Rep. TPA, clean test and recall at N/C #23045 </div> </div>							
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<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p> <div style="text-align: right;"> Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00 </div>																		

RECEIVED
APR - 5 2013







