

Remington Arms Co., Inc.
Product Service
Legal Case #:9614

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
329692	12/5/2013	12/6/2013	12/6/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Rick	Swanberg	51182 310th St.	Ottertail	MN	56571		H 218-639-4194

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Gun fired prematurely	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

Customer sent gun to Ilion w/note. He stated gun sometimes fired prematurely. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	660/308 WIN	n/a	122363	WR	8/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
		BASE,RINGS,SCOPE	U			

CONCERN: WENT OFF PREMATURELY

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$44					

12/9/13: Per Ilion - Could not duplicate concern. TA set screws altered, trigger has excessive engagement. Replace TA, check over & test under recall at n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	12/6/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	20" 308 WIN	
	Date Code	WR	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	BOLT LOCK SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	EXCESSIVE ENGAGEMENT
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description	BASE,RINGS,SCOPE	

Estimating Report

www.Remington.com

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

PS 30586

Dear Remington Arms Co.

9614

20"
WR8/68
4#

Enclosed is my model 660 Remington Chambered in .308. Over the years we have always had close calls with this rifle. The trigger has always been inconsistent. Sometimes it went off prematurely. Can you please change the trigger and redo the bolt lock so it can be unloaded with the safety on. This is one of my favorite rifles because of its small size and the way it handles. If you have any questions please call me.

Thanks Rick Swanberg

Phone number 218-639-4194

Here is my address

Rick Swanberg

51182 310th st

Ottertail MN

56571

Rick Swanberg

Serial
Number:

22363

Model: 660



RE00329692

RECEIVED
DEC 09 2013

BY:.....

could not disp. concern
T.A. set screws A.H. trig
has excessive engagement.
Rep. T.A. check own test
and recall at 1x/c

230145







