Unknown

Remington Arms Co., Inc. **Product Service** Legal Case #:9614

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete X 329692 12/5/2013 12/6/2013 12/6/2013

Customer Information

Business First Name Last Name Street City State Zip Age Contact 51182 310th St. Incident Rick Swanberg Ottertail MN 56571 H 218-639-4194

Incident Information

Repair Medical Medical Codes Claims Est. Treatment Status

ΡI

C

PD Cause: 4038 Could Not Duplicate Concern

Concern: 1025 Unexplained Discharge - No Gun fired prematurely

Mention of Safety Position

Customer sent gun to Ilion w/note. He stated gun sometimes fired prematurely. df

Firearm Information

Mfg. Model/Ga. SKU Serial Bbl. DOM Type CF/BA 660/308 WIN n/a 122363 WR 8/1/1968 Remington

Original Owner Date Purchased Where Purchased Accessories

BASE, RINGS, SCOPE U

CONCERN: WENT OFF PREMATURELY

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/660/CF/BA

Reim. Cash Cash Settlement Release of Claims Release Date Date Date Reimbursement Settlement APV APV

Per Ilion -Repair @ n/c

Repair/Replacement Repair/Replacement

Cost Date \$44

12/9/13: Per Ilion - Could not duplicate concern. TA set screws altered, trigger has excessive engagement. Replace TA, check over & test under recall at n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment				
	Examiner		B.TRAVIS				
•							

http://cps03sp01.remington.com:99/Remington PSA/PrintDisplay.aspx?ID=9614&Type...

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	Exam Date		12/6/2013			
Examination	Product Type	Ī	RF			
	Action Type		A			
	Assigned To		S.NICHOLS			
Cause	4038	Could Not Duplicate Concern				
	Description		20" 308 WIN			
	Date Code		WR			
	Bore Plugged	False				
	Bulged	False				
Barrel	Fired	False				
	Fired while Obstructed		,			
	Muzzle/Crown Condition	Slightly Worn; Functioning				
	Firing Pin	Slightly Worn; Functioning				
	Shroud	Slightly Worn; Functioning				
Bolt	Face	Slightly Worn; Functioning				
	Handle	Slightly Worn; Functioning				
	Stop	Slightly Worn; Functioning				
	Condition	Slightly Worn; Functioning				
Extractor	Cut Condition	Slightly Worn; Functioning				
	Ext/Eject Test	False				
Locking	Block Condition	Select				
	Lug Condition	Slightly Worn; Functioning				
	Notch Condition	Select				
Overall	Exterior Condition	Slightly Worn; Functioning				
	Stock Condition	Worn; Functioning				
	Fore End Condition	Select				
	Condition	Slightly Worn; Functioning				
Receiver	Bulged	False				
	Description		BOLT LOCK SAFETY			
Safety	Function	Like new; Functioning				
Sear	Lift	Select	N/A			
	Notch	Slightly Worn; Functioning				
		Test Fired	False			
Feeding Test	Tests	False				
Trigger	Condition	Slightly Worn; Functioning	EXCESSIVE ENGAGEMENT			
	Puli	Select	4#			
	Altered	True	SET SCREWS ALTERED			
	Sub-Assembly	Other Remington				
Non-Remington Components	Description		BASE,RINGS,SCOPE			

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Quotation

Remington Service PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.Remington.com All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00329692	12	Serial Number / Description 122363 Model 660 Center Fire Caliber: 308 WIN W/SCOPE					Estimate	Date Received: 12/05/2013 Estimate Date: 12/06/2013 Date Printed: 12/29/2013		
Customer: RICK SWAN 51182 310TH OTTERTAIL	ST	51182 310TH ST					T	JS		
Please Circle One VISA MC Open Account	DISCOVE	R Card NoPO Number:					Date			
Daytime Phone	e: ()_	Tim	ic to (Call: _			Date:			
If you desire any change, please use the reverse side for your comments and mark this box. Problems Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M576 - REPLACE TRIGGER ASSM UNDER RECALL										
Technician Comments could not duplicate concern.trigger assembly set screws altered.trigger has excessive engagement, replace trigger assembly, check over and test fire at no charge under recall.										
Material	Type	STIMATE (note: C.O.D./Shipping and H Description	landli		harges a Qty eeded	re NOT Includ Warranty	ed in this Qu Qty From Inv	ote.) Price	Disc	Amount
F91469 4000114 4000119	Part Service Service	600 TRIGGER ASSB GR-SHIPPING & HANDLING (GUN R GR-TEST	REPA	IR)	1 1 1	Warranty Warranty Warranty	1 1 1	.00 .00 .00	0 0 0	.00 .00 .00
Sub Total: Est Sales Tax:						.00				
							Gra	nd Total:		\$.00

Grand Total:

Dear Remington Arms Co.

9614

Enclosed is my model 660 Remington Chambered in .308. Over the years we have always had close calls with this rifle. The trigger has always been inconsistent. Sometimes it went off prematurely. Can you please change the trigger and redo the bolt lock so it can be unloaded with the safety on. This is one of my favorite rifles because of its small size and the way it handles. If you have any questions please call me.

Thanks Rick Swanberg

Phone number 218-639-4194

Here is my address

Rick Swanberg

51182 310th st

Ottertail MN

56571

122363 Model: 660

RE00329697

DECEIVED L DEC 0 9 2013

RY:____

COULD NOT dip. CONCERNA T,A. Set Screws Alt. Thing has Excessive Engagement. Pup. T.A. check own ATEST und Ascall At IX /c

230145







