

Remington Arms Co., Inc.
Product Service
Legal Case #:8593

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299770	2/7/2013	2/8/2013	2/8/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Carl's Gunshop	---	Carl's Gunshop	225 Huppo Rd.	Picayune	MS	39466		H 601-798-1129 E carls6988@bellsouth.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Gun fired without pulling trigger	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

SR# 43581 - Service Request Section: Gun went off on its own, without pulling trigger. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/308 WIN	24788	7715572	PQ	6/21/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	BIG BUCK TRADING POST		U			

CONCERN:WENT OFF WITHOUT PULLING TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

2/11/13: Per Ilion - Could not duplicate concern, TA dirty. Can offer to replace TA, clean & test at 1/2 normal cost - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/8/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 308 WIN
	Date Code		PQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	MARS,SCRATCHES,DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	--Select--	3.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	Other Remington	

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

Service Request Number	Serial Number / Description	Date of Request:
SR00043581	7715572	01/30/2013
	Model SEVEN RIFLE Caliber: 308	Date Printed: 01/30/2013
Customer:	Destination:	
CARLS GUNSHOP	Arms Services	
225 HUPPO RD.	14 Hoefler Ave	
PICAYUNE, MS 39466 US	Ilion, NY 13357 US	
Email: carls6988@bellsouth.net	Email:	

8593

—Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section
GUN WENT OFF ON ITS OWN, WITHOUT PULLING TRIGGER.

Parts And Service Details		Description	Qty Needed	Warranty	Price	Disc	Amount
Material	Type						

Serial Number: 7715572

Model: SEVEN



RE00299770

RECEIVED
FEB 11 2013

BY:

went off w/o pulling TR

could not sup concern
T.A. dirty. can offer to
dep. TOP, clean best at
1/2 normal cost.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

18.5"
PQ6/9
3.5"
1014

ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED EXCEPT WHERE SHOWN OTHERWISE

PS 30603







