

Remington Arms Co., Inc.
Product Service
Legal Case #:9390

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
326064	10/31/2013	11/1/2013	11/1/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jennifer	Fisher	1931 Oak Ridge Dr	Charleston	WV	25311		H 304-400-1966 E jenniferfisher06@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	FSR	Concern:1007	Fired on Safe Release	
C				

Per SR00062531 Service Request Section, accidental discharge when safety was disengaged. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	7/7MM 08 REM	24786	7693755 DN	9/14/1993
Date Purchased	Where Purchased	Accessories	Original Owner		
	SIMMONS GUN SPECIALTIES INC		U		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger, check over and test fire at 50% discount						
Repair/Replacement Cost	Repair/Replacement Date					

11/5/13: Per Ilion, "trigger sear lift screw altered and trigger contacting trigger guard. Check over, replace trigger assembly, adjust as needed, and test fire at 1/2 normal cost." jbi 11/11/13: I called and left message with quote on Jennifer Fisher's voicemail. jbi 11/12/13: Customer sent letter of approval to Consumer Service. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	11/1/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4006	Altered Adjustments or Components	
Barrel	Description	22" 7MM 08 REM	
	Date Code	DN	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD SAFETY	
	Function	Like new; Functioning	
	Lift	---Select---	N/A

Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	CONNECTOR NOT UNDER SEAR TRIGGER CONTACTING TRIGGER GUARD
	Pull	---Select---	N/A
	Altered	True	SEAR LIFT ALTERED
	Sub-Assembly	Other Remington	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00326064	Serial Number / Description 7693755 Model SEVEN Center Fire Caliber: 7 MM-08 REM	Date Received: 10/31/2013 Estimate Date: 11/01/2013 Date Printed: 11/07/2013						
Customer: JENNIFER FISHER 1931 OAK RIDGE DR CHARLESTON, WV 25311 US	Return To: JENNIFER FISHER 1931 OAK RIDGE DR CHARLESTON, WV 25311 US							
Please Circle One: VISA MC DISCOVER Card No. _____ Exp. Date _____ Open Account: R _____ PO Number: _____								
Approval Signature: _____ Date: _____ Daytime Phone: (____) _____ Time to Call: _____ <input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
Problems								
Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	Found M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION							
Technician Comments trigger sear lift screw altered and trigg contacting trigger guard. check over, replace trigger assembly, adjust as needed and test fire at 1/2 normal cost								
ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305574B	Part	7 X-MARK PRO TRIG ASSB - BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
						Sub Total:		77.00
						Est Sales Tax:		4.62
						Grand Total:		\$81.62

Madison, NC 27025-0700

www.Remington.com

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This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

2211
DN 9/9

Service Request Number SR00062531	Serial Number / Description 7693755 Model SEVEN RIFLE	Date of Request: 09/24/2013 Date Printed: 09/24/2013
Customer: JENNIFER FISHER 1931 OAK RIDGE DR CHARLESTON, WV 25311 US		Destination: Arms Services 14 Hoefler Ave Hion, NY 13357 US
Email: jenniferfisher06@gmail.com		Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M295 - EVALUATE AND REPAIR SAFETY INSP.

Service Request Section
Accidental discharge when safety was disengaged

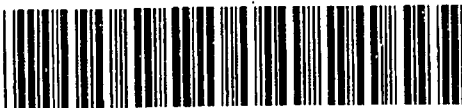
when safety is off - gun will not cock
safety on - gun will cock - push safety off - gun fires

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

7693755

Model: SEVEN



RE00326064

RECEIVED
NOV 05 2013

BY:

Trig. Sear lift screw R.H. &
Trig. contacting T.C. check
over, Mpt. T.R. of ADJ. MS
needed & rest at 1/2 cost

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

