

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9166

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
319768	9/4/2013	9/5/2013	9/5/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Joseph	Giammichele	122 Snake Arrow Road	Horseheads	NY	14845		H 607-742-7493 E giammichelej@gmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	FSR	Concern:1007	Fired on Safe Release	
C				

Per SR00060304 Service Request Section, "release the safety the gun fires on its own." jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7MM-08 REM	N/A	S7651169	EW	10/28/2002 1:50:38 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DAVE MERRIFIELD		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace trigger assembly, check over, and test at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

9/6/13: Per Ilion, trigger assembly set screw altered. Trigger and trigger pin rusted causing trigger to bind. Replace trigger assembly, check over, and test fire at 1/2 normal cost. Called and left message of quote for repair. Received call from Mr. Giammichele, he said he will send a check to my attention in the mail. jbi 9/10/13: Received check for \$82.39 in the mail. Approved repair. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/5/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		20" 7MM-08 REM SS
	Date Code		EW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	TRIG GUARD ALTERED AT REAR SCREW
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description		STANDARD SAFETY

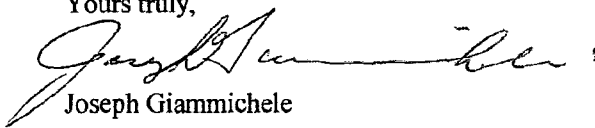
Safety	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG AND TRIG PIN RUSTED TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	4.5#
	Altered	True	SEALANT MISSING
	Sub-Assembly	M/700 Non-Bolt Lock	

Joseph Giammichele  
122 Snake Hill Rd  
Horseheads, NY 14845

Dear J. B. Irving:

Attached is a check for \$82.39 for the trigger repair of my Remington Model 7, ref # re00319768.

Yours truly,

  
Joseph Giammichele

RECEIVED  
SEP 10 2013

BY: .....

# Quotation

Remington Service  
PO Box 700  
Madison, NC 27025-0700  
www.Remington.com

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00319768	<b>Serial Number / Description</b> S7651169 Model 7 Center Fire Caliber: 7 MM-08 REM	<b>Date Received:</b> 09/04/2013	<b>Estimate Date:</b> 09/05/2013					
		<b>Date Printed:</b> 09/06/2013						
<b>Customer:</b> JOSEPH GIAMMICHELE 122 SNAKE ARROW ROAD HORSEHEADS, NY 14845 US		<b>Return To:</b> JOSEPH GIAMMICHELE 122 SNAKE ARROW ROAD HORSEHEADS, NY 14845 US						
Please Circle One: VISA MC DISCOVER Card No. _____ Exp.Date _____ Open Account: R _____ PO Number: _____								
Approval Signature: _____ Date: _____ Daytime Phone: (____) _____ Time to Call: _____								
<input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
<b>Reported</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION		<b>Found</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION						
<b>Technician Comments</b> TRIGGER ASSEMBLY SET SCREWS ALTERED. TRIGGER AND TRIGGER PIN RUSTED CAUSING TRIGGER TO BIND. REPLACE TRIGGER ASSI RMAL COST.								
<b>ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)</b>								
<b>Material</b>	<b>Type</b>	<b>Description</b>	<b>Qty Needed</b>	<b>Warranty</b>	<b>Qty From Inv</b>	<b>Price</b>	<b>Disc</b>	<b>Amount</b>
F305571B	Part	700 X-MARK PRO TRIG ASSB RH SILVER (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
						<b>Sub Total:</b>		77.00
						<b>Est Sales Tax:</b>		5.39
						<b>Grand Total:</b>		\$82.39

EW 10/02  
20"  
4.5"  
.014

## Service Request

## Remington Service

PO Box 700




Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00060304	Serial Number / Description S7651169 Model 7	Date of Request: 08 29 2013 Date Printed: 08 29 2013																		
Customer: JOSEPH GIAMMICHELE 122 SNAKE ARROW ROAD HORSEHEADS, NY 14845 US Email: giammichele@gmail.com		Destination: Arms Services 14 Hoedler Ave Hion, NY 13357 US Email:																		
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																				
Reason For Return M640 - SAFETY DOES NOT ENGAGE PROPERLY																				
Service Request Section RELEASE THE SAFETY THE GUN FIRES ON ITS OWN. GEC																				
<table border="1"> <thead> <tr> <th>Parts And Service Details</th> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="9"> <div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: S7651169</p> <p>Model: 7</p>  <p>RE00319768</p> </div> <div> <p>RECEIVED</p> <p>SEP 06 2013</p> <p>BY: .....</p> </div> </div> </td> </tr> </tbody> </table>			Parts And Service Details	Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: S7651169</p> <p>Model: 7</p>  <p>RE00319768</p> </div> <div> <p>RECEIVED</p> <p>SEP 06 2013</p> <p>BY: .....</p> </div> </div>								
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<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the:</p> <p>T.A. set screws A11. TR19. + TR19 PIN rusted CAUSING TR19. TO BIND. Replace TPA, check over cost AT 1/2 NORMAL cost</p> <p>Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00</p>																				



