

Remington Arms Co., Inc.
Product Service
Legal Case #:8169

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/15/2012	6/5/2013	11/10/2012			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Mark	Hanrahan	4301 E. 140th St.	Grandview	MO	64030		H 816-863-7445

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064 Not Examined by Product Service		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

11/15/12: Customer called in. He stated his son was using the gun on 11/10/12 & had a FSR. No injury or damage. Customer said this is not the 1st time the gun has had a FSR but it will not do it everytime. The rifle hasn't been used much. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/308 WIN	20000			
Date Purchased	Where Purchased	Accessories	Original Owner			
			Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Remittance	Cash Settlement	Reim. Date APV	Cash Date APV
			Remington/7/CF/BA			
Gun not returned to Ilion for exam						
	Repair/Replacement Cost	Repair/Replacement Date				

11/15/12: Mailing ARS & forms. Box order# 1405580. df 6/5/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



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Rifle box delivered

1Z1148130300354614 Updated: 06/05/2013 11:53 A.M. Eastern Time

<p>Delivered</p> <hr/> <p>Delivered On: Wednesday, 11/21/2012 at 11:30 A.M.</p> <p>Left At: Front Desk</p> <p>Signed By: MCMILLIAN</p> <p>Proof of Delivery</p>	<p>Shipping Information</p> <hr/> <p>To: GRANDVIEW, MO, US</p> <hr/> <p>Shipped By UPS GROUND</p> <hr/> <div style="border: 1px solid black; padding: 5px; text-align: center;"> <p>AND OUT WHEN I'LL BE DELIVERED</p>  <p>UPS my choice <input type="button" value="Sign up now"/></p> </div>
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ARS LABEL REQUEST FORM

DATE: 11/15/2012	Service Request # SR00035209
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm	email address: I WILL MAIL LABEL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	MARK HANRAHAN 4301 E. 140TH ST. GRANDVIEW, MO 64030 US SR00035209 Email:
RETURN ITEM TO:	ILN Arms Services

4XX698 NOV 15, 2012 ACT WT 10.0 LBS #PK 1
 SVC GNDCOM BL WT 10.0 LBS
 TRACKING# 1Z4XX6989067409759 ALL CURRENCY USD
 REF 1:SR00035209
 REF 2:

HC 0.00	CNS 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:		SVC T/P USD
DV 0.00	COD 0.00	RS 0.60
DC 0.00	DGD 0.00	
AH 0.00	PR 0.00	ROD 0.00
TOT PUB CHG 10.88		PUB+HANDLING 10.88

ATTN: Product Service
