

Remington Arms Co., Inc.
Product Service
Legal Case #:9235

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
322326	9/26/2013	9/27/2013	9/27/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tyner	Petrus	3000 Breard St	Monroe	LA	71201		H 318-388-3788

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

Per letter from Tyner-Petrus Hardware, "When you take it off safety it will fire sometimes." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	7/260 REM	24781	7785480 AX	3/7/2003 10:34:12 PM
Date Purchased	Where Purchased	Accessories	Original Owner		
	SPORTS SOUTH INC	TWO PIECE BASE, RECOIL PAD BOOT	U		

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace trigger assembly, check over, and test at 50% discount						
Repair/Replacement Cost	Repair/Replacement Date					

9/30/13: Per Ilion, "trigger assembly set screws altered, trigger is not returning properly. replace trigger assembly, check over and test fire at 1/2 normal cost." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	9/27/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4006	Altered Adjustments or Components	
Barrel	Description	20" 260 REM	
	Date Code	AX	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	CUT AND LENGTHENED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	ISS	

Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED RED SEALANT ON SCREWS
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE, RECOIL PAD BOOT

Quotation

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00322326	7785480	09/26/2013
	Model 7 Center Fire Caliber: 260 REM	Estimate Date: 09/30/2013
		Date Printed: 10/01/2013

Customer:

TYNER PETRUS
3000 BREARD ST
MONROE, LA 71201 US

Return To:

TYNER PETRUS
3000 BREARD ST
MONROE, LA 71201 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp.Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M100 - SEE CUSTOMERS LETTER
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger assembly set screws altered, trigger is not returning properly. replace trigger assembly, check over and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305574B	Part	7 X-MARK PRO TRIG ASSB - BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 77.00

Est Sales Tax: 3.08

Grand Total: \$80.08

TYNER - PETRUS HARDWARE STORES

IN REPLY REFER TO

Nº 2508

True Value
Hardware



9235

SPEED-LETTER

3000 Breard Street • Monroe, LA 71201
318-388-3788 • Fax 318-388-0911
bill@tpoutdoors.com

(This letter, a copy of which is in our files, is sent to you in writing, so as to get our message into your hands without the delay occasioned by regular office routine.)

Customer Service Dept.

TO Remington Arms Inc.
14 HOTTER AVE.
ELTON, N.Y.

Date 09/19/2013

Subject _____

Please find enclosed (1) one Rem. mod 7
cal. 260 Rem., serial # 7785480. When you take
it off safety it will fire sometimes. My customer
tells me that this is the third time that
this gun has been sent back to Rem.
Please check & repair.

Thanks,

Jim Majors
Gun Dept. mgr

Serial
Number:

7785480

Model: 7



RE00322326

RECEIVED
SEP 30 2013

BY:.....

T.A. set screws A/H. +
TA19 not returning properly
w/ T.A. check over & rest
fire at 1/2 normal cost.

Q







