

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9046

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
315248	7/10/2013	7/18/2013	7/18/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bruce	Wakeman	4985 60th Ave. South	Saint Petersburg	FL	33715		H 727-865-8571 E lastpassagrille@gmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	FBC	Concern:1008	Fired on Bolt Closing	
C				

Per service request - Has had several discharges while closing bolt and while taking safety off. jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/223 REM	29539	7801360	CY	4/26/2004 3:04:57 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	HICKS INC		U			

CONCERN:FBC, FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace trigger assembly, clean, and test at 50% discount						
Repair/Replacement Cost	Repair/Replacement Date					

7/19/13: Per Ilion, could not duplicate concern / trigger assembly set screws altered / replace trigger assembly clean & test for 50% normal cost.jbi 7/22/13: Customer called in to Consumer Service Dept and approved with credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	7/18/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4006	Altered Adjustments or Components	
Barrel	Description	20" 223 REM	
	Date Code	CY	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	EXCESSIVE OVER TRAVEL
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED

	Sub-Assembly	Other Remington	
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# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00315248	<b>Serial Number / Description</b> 7801360 Model 7 Center Fire Caliber: 223 REM	<b>Date Received:</b> 07/10/2013 <b>Estimate Date:</b> 07/18/2013 <b>Date Printed:</b> 07/19/2013
<b>Customer:</b> BRUCE WAKEMAN 4985 60TH AVE SOUTH SAINT PETERBURG, FL 33715 US		<b>Return To:</b> BRUCE WAKEMAN 4985 60TH AVE SOUTH SAINT PETERBURG, FL 33715 US

Please Circle One:

VISA MC DISCOVER Card No. \_\_\_\_\_ Exp.Date \_\_\_\_\_

Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

### Problems

#### Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION  
M295 - EVALUATE AND REPAIR/SAFETY INSP.

#### Found

M295 - EVALUATE AND REPAIR/SAFETY INSP.

### Technician Comments

could not duplicate concern / trigger assembly set screws altered / replace trigger assembly clean & test for 50% normal cost

**ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)**

Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305574B	Part	7 X-MARK PRO TRIG ASSB - BLACK (OS)	1	Billable	1	97.00	50	48.50
4000118	Service	GR-CLEAN	1	Billable	1	28.00	50	14.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

**Sub Total:** 74.00

**Est Sales Tax:** 4.44

**Grand Total:** \$78.44

# Service Request

Remington Service  
PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801 [www.Remington.com](http://www.Remington.com)

70"  
CY4/04  
3.5#  
.012

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT YOUR RETURN.**

<b>Service Request Number</b> SR00055627	<b>Serial Number / Description</b> 7801360 Model SEVEN RIFLE Caliber: 223	<b>Date of Request</b> 06/24/2013	<b>Date Printed</b> 06/24/2013
<b>Customer:</b> BRUCE WAKEMAN 4985 60TH AVE SOUTH SAINT PETERBURG, FL 33715 US Email: <a href="mailto:lastpassagrille@gmail.com">lastpassagrille@gmail.com</a>		<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	

9046

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M295 - EVALUATE AND REPAIR/SAFETY INSP.

**Service Request Section**  
Has several discharges while closing bolt and while taking safety off perform all safety inspections and repair as needed

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

7801360

Model: 7



RE00315248

RECEIVED  
JUL 19 2013

BY: .....

Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$ .00

could not duplicate concern  
T.A. set screws altered  
Replace T.A. clean & test fire  
at 1/2 normal cost.

Q

9501 US 19 N  
PINELLAS PARK, FL 33782  
(727)576-4169

Bill Information:

BRUCE WAKEMAN  
322 MONTE CRISTO BLVD  
TIERRA VERDE, FL 33716

Customer's Order

3/14/08

Sold to

Bruce

322

City

1/12

City

1/12

City

1/12

City

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City

1/12

City

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Shipping Information:

BRUCE WAKEMAN  
322 MONTE CRISTO BLVD  
TIERRA VERDE, FL 33716

Date Printed: 08/09/2008  
Store: 1 Date: 08/09/2008  
Register: 1-44 Time: 12:37:29 PM  
Receipt: RC00001000543524  
Tran type: Layaway  
Customer: WAKEMAN, BRUCE  
Cashier: 155

STYLE	DESCRIPTION	QTY	PRICE	Shpd	SUBTTL
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204032	RIFLE MOD7 YOUTH SY	1	595.00	0	595.00
0		0			
SERIAL#: 7901360					
(Reg. Price: 659.00 Savings (64.00))					

SubTotal	595.00
Total Tax	41.65
Total	636.65
CARD#	130.00

Balance	506.65
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Payment History

08/09/2008 -CARD#	130.00
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LAYAWAYS CANCELLED OR LEFT MORE THAN 60  
DAYS ARE SUBJECT TO A 20% (OF TOTAL  
SALE) RESTOCKING FEE

RETURNS SUBJECT TO POSTED RETURN POLICY

543524

3/14/08

1/9/08

Amount

595.00

579.95

15.05

15.05

15.05

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REMINGTON IS A TRADEMARK REGISTERED IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BY REMINGTON ARMS COMPANY, INC.

**Remington®**

ORDER NO. **29539**

BARREL LENGTH **20"**

CAPACITY **6**

**7801360**



**UPC**



proof of purchase



owner registration sticker

MODEL SEVEN YOUTH  
BOLT ACTION CENTERFIRE RIFLE  
20" BARREL 223 REM  
SYNTHETIC STOCK - R3 PAD

USE FOR THE PACKING CARTON

INSTRUCTION BOOK 3509

201207 LOCK KEY ASSEMBLY (2)

1Z FORM 1444







