

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8532

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 298241 | 1/25/2013   | 1/28/2013       | 2/19/2013   |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street                  | City       | State | Zip   | Age | Contact                                  |
|----------|----------|------------|-----------|-------------------------|------------|-------|-------|-----|--|
| Incident |          | William    | Bishop    | 136 Country Club Circle | Winchester | VA    | 22602 |     | C 501-952-4537<br>E wbishop@deloitte.com |

## Incident Information

| Claims | Codes  | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI     |  |             |                   |                |
| PD     | Cause:4006 Altered Adjustments or Components               |             | Unknown           |                |
| S      | Fired when closing bolt Concern:1008 Fired on Bolt Closing |             |                   |                |
| C      |  |             |                   |                |

2/19/13 Per letter with rifle, the trigger mechanism doesn't function correctly when placed on safe/fire or when the bolt is moved forward and locked. On a random basis the firing pin will drop when either of these actions occur and the rifle will fire.cm

## Firearm Information

| Mfg.           | Type              | Model/Ga.     | SKU            | Serial   | Bbl. | DOM                 |
|----------------|-------------------|---------------|----------------|----------|------|---------------------|
| Remington      | CF/BA             | 710/3006 SPRG | 27410          | 71004097 | RU   | 1/7/2001 5:02:26 PM |
| Date Purchased | Where Purchased   | Accessories   | Original Owner |          |      |                     |
|                | JERRY S SPORT INC | SCOPE BASE    | U              |          |      |                     |

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

| Settlement                             | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| 85633, 770 30-06 as replacement no chg |                         |                         |               |                 |                |               |
|  | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |
|  | 133.00                  | 2/19/2013               |               |                 |                |               |

2/19/13 Per Ilion, trigger assm set screws altered. Trigger not returning under sear. Old style TPA no long available. I've ordered #85633, 770 30-06 as replacement since new triggers don't interchange.cm

## Examination[Remington/CF/BA]

| Part        | Sub-Part     | Code                              | Comment   |
|-------------|--------------|-----------------------------------|---|
| Examination | Examiner     |                                   | B.TRAVIS  |
|             | Exam Date    |                                   | 1/28/2013   |
|             | Product Type |                                   | RF  |
|             | Action Type  |                                   | A   |
|             | Assigned To  |                                   | J.BALIO   |
| Cause       | 4006         | Altered Adjustments or Components | O/S TRIG ASSEMBLYS ARE NO LONGER AVAILABLE FOR REPAIR CAN ONLY OFFER TO REPLACE IN EXCHANGE. CAN NOT RESET TRIGGER SCREWS |
| Barrel      | Description  |                                   | 22" 3006 SPRG   |
|             | Date Code    |                                   | RU  |
|             | Bore Plugged | False                             |   |
|             | Bulged       | False                             |   |

|              |                        |                                |  |
|--------------|------------------------|--------------------------------|--|
|              | Fired                  | False                          |  |
|              | Fired while Obstructed |                                |  |
|              | Muzzle/Crown Condition | Slightly Worn; Functioning     |  |
| Bolt         | Firing Pin             | Slightly Worn; Functioning     |  |
|              | Shroud                 | Slightly Worn; Functioning     |  |
|              | Face                   | Slightly Worn; Functioning     |  |
|              | Handle                 | Like new; Functioning          |  |
|              | Stop                   | Missing                        |  |
| Extractor    | Condition              | Slightly Worn; Functioning     |  |
|              | Cut Condition          | Slightly Worn; Functioning     |  |
|              | Ext/Eject Test         | False                          |  |
| Locking      | Block Condition        | ---Select---                   |  |
|              | Lug Condition          | Slightly Worn; Functioning     |  |
|              | Notch Condition        | ---Select---                   |  |
| Magazine     | Condition              | ---Select---                   |  |
|              | Box Condition          | Missing                        |  |
| Overall      | Exterior Condition     | Slightly Worn; Not Functioning | ACTION ONLY RECEIVED                           |
|              | Stock Condition        | ---Select---                   |  |
|              | Fore End Condition     | ---Select---                   |  |
| Receiver     | Condition              | Slightly Worn; Functioning     |  |
|              | Bulged                 | False                          |  |
| Safety       | Description            |                                | STANDARD SAFETY                                |
|              | Function               | Like new; Functioning          |  |
|              | Sub-Assembly           | ISS                            |  |
| Sear         | Lift                   | ---Select---                   | N/A  |
|              | Notch                  | Slightly Worn; Functioning     |  |
| Feeding Test | Test Fired             | False                          |  |
|              | Tests                  | False                          |  |
| Trigger      | Condition              | Slightly Worn; Not Functioning | TRIG NOT RETURNING UNDER SEAR WILL FOLLOW DOWN |
|              | Pull                   | ---Select---                   | I#   |
|              | Altered                | True                           | SET SCREWS ALTERED                             |
|              | Sub-Assembly           | Other Remington                |  |

22 Jan 2013

Remington Arms Company  
Attn: Arms Services  
Re: SR# SR00037278  
14 Hoefler Avenue  
Ilion, NY 13357

Serial  
Number:

71004097

Model: 710



RE00298241

Staff,

Enclosed is the barreled action of a Remington Model 710 rifle, caliber 30-06, serial number 71004097. I contacted you on 3 Dec 2012 regarding the trigger mechanism as it does not function correctly when placed on safe/fire or when the bolt is moved forward and locked. On a random basis, the firing pin will drop when either of these actions occur and the rifle will fire. My customer had this happen during a recent hunt and a very severe accident nearly resulted due to an unintended discharge.

I have externally examined the trigger mechanism and can see no modifications/tuning have been done. The factory white markings are still on the various trigger screws and no tampering is evident. When I contacted Remington on 3 Dec 2012 and described the situation, I was told this model of rifle has a known history of this malfunction but the serial number is outside the recall range. Regardless, this rifle is not working correctly and needs repair.

Please contact me at the address on the enclosed FFL, via email at [wbishop@deloitte.com](mailto:wbishop@deloitte.com) or call mobile 501.952.4537 should you have any questions or comments.

Many thanks!

RECEIVED  
JAN 31 2013

Best Wishes from Northern Virginia

BY:.....

*U.R.B.*  
William R. Bishop

Bishop Research Company  
136 Country Club Circle  
Winchester, VA 22602

*T.A. set screws & turned  
mag. Not returning und.  
seal. O/S TPA no longer  
avail.*

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

|                                    |                                    |                         |            |
|------------------------------------|------------------------------------|-------------------------|------------|
| <b>Service Request Number</b>      | <b>Serial Number / Description</b> | <b>Date of Request:</b> | 12/03/2012 |
| SR00037278                         | 71004097                           | <b>Date Printed:</b>    | 12/03/2012 |
| <b>Model 710 RIFLE</b>             |                                    |                         |            |
| <b>Customer:</b>                   |                                    | <b>Destination:</b>     |            |
| WILLIAM BISHOP                     |                                    | Arms Services           |            |
| 136 COUNTRY CLUB CIRCLE            |                                    | 14 Hoefler Ave          |            |
| WINCHESTER, VA 22602 US            |                                    | Ilion, NY 13357 US      |            |
| <b>Email:</b> wbishop@deloitte.com |                                    | <b>Email:</b>           |            |

—Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY

**Service Request Section**  
gun fires when safety is used.

| <b>Parts And Service Details</b> |             |                    |                   |                 |              |             |               |  |
|----------------------------------|-------------|--------------------|-------------------|-----------------|--------------|-------------|---------------|--|
| <b>Material</b>                  | <b>Type</b> | <b>Description</b> | <b>Qty Needed</b> | <b>Warranty</b> | <b>Price</b> | <b>Disc</b> | <b>Amount</b> |  |

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

|                       |        |
|-----------------------|--------|
| <b>Sub Total:</b>     | .00    |
| <b>Est Sales Tax:</b> | .00    |
| <b>Grand Total:</b>   | \$ .00 |

**Federal Firearms License**  
**(18 U.S.C. Chapter 44)**

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICES" on reverse.

|  |  |
|--|--|
| Direct ATF<br>Correspondence To<br>ATF - Chief, FFLC<br>244 Needy Road<br>Martinsburg, WV 25405-9431 | License<br>Number<br><b>1-54-069-01-4B-04829</b> |
| Chief, Federal Firearms Licensing Center (FFLC)<br><i>[Signature]</i>                                | Expiration<br>Date<br><b>February 1, 2014</b>    |

Name  
**BISHOP RESEARCH COMPANY**

Premises Address (Changes? Notify the FFLC at least 30 days before the move.)

**136 COUNTRY CLUB CIR  
WINCHESTER, VA 22602-**

Type of License

**01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES**

**Purchasing Certification Statement**

The licensee named above shall use a copy of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided by 27 CFR Part 478. The signature on each copy must be an original signature. A faxed, scanned or e-mailed copy of the license with a signature intended to be an original signature is acceptable. The signature must be that of the Federal Firearms Licensee (FFL) or a responsible person of the FFL. I certify that this is a true copy of a license issued to the licensee named above to engage in the business specified above under "Type of License."

*[Signature]*  
Licensee/Responsible Person Signature  
**William R. Bishop**  
Printed Name

*[Signature]*  
Owner  
Position/Title  
**19 JAN 2013**  
Date

**Mailing Address (Changes? Notify the FFLC of any changes.)**

**BISHOP, WILLIAM R  
BISHOP RESEARCH COMPANY  
136 COUNTRY CLUB CIR  
WINCHESTER, VA 22602-**

**# 71004097**

*For: Remington M&I 710  
Reprint to Teyser*

ATF Form 8 (5310.11)  
Revised September 2008

Previous Edition is Obsolete

BISHOP, WILLIAM R: 136 COUNTRY CLUB CIR: 22602-1644: 055-01-45-04829: February 1, 2014: 01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

**Federal Firearms License (FFL) Customer Service Information**

Federal Firearms Licensing Center (FFLC)  
244 Needy Road  
Martinsburg, WV 25405-9431

Toll-free Telephone Number: (866) 662-2750  
Toll-free Fax Number: (866) 257-2749  
E-mail: NLC@atf.gov

ATF Homepage: [www.atf.gov](http://www.atf.gov)  
FFL eZ Check: [www.atfonline.gov/fflezcheck](http://www.atfonline.gov/fflezcheck)

**Change of Address (27 CFR 478.52).** Licensees may during the term of their current license remove their business or activity to a new location at which they intend regularly to carry on such business or activity by filing an Application for an Amended Federal Firearms License, ATF Form 5300.38, in duplicate, not less than 30 days prior to such removal with the Chief, Federal Firearms Licensing Center. The application must be executed under the penalties of perjury and penalties imposed by 18 U.S.C 924. The application shall be accompanied by the licensee's original license. The license will be valid for the remainder of the term of the original license. (The Chief, FFLC, shall, if the applicant is not qualified, refer the application for amended license to the Director of Industry Operations for denial in accordance with § 478.71.)

**Right of Succession (27 CFR 478.56).** (a) Certain persons other than the licensee may secure the right to carry on the same firearms or ammunition business at the same address shown on, and for the remainder of the term of, a current license. Such persons are: (1) The surviving spouse or child, or executor, administrator, or other legal representative of a deceased licensee; and (2) A receiver or trustee in bankruptcy, or an assignee for benefit of creditors. (b) In order to secure the right provided by this section, the person or persons continuing the business shall furnish the license for that business for endorsement of such succession to the Chief, FFLC, within 30 days from the date on which the successor begins to carry on the business.

(Continued on reverse side)

Cut Here ✂

**Federal Firearms License (FFL) Information Card**

License Name: **BISHOP, WILLIAM R**  
Business Name: **BISHOP RESEARCH COMPANY**  
License Number: **1-54-069-01-4B-04829**  
License Type: **01-DEALER IN FIREARMS OTHER THAN  
DESTRUCTIVE DEVICES**  
Expiration: **February 1, 2014**

Please Note: Not Valid for the Sale or Other Disposition of Firearms.

**FFL Newsletter - Electronic Version Available**

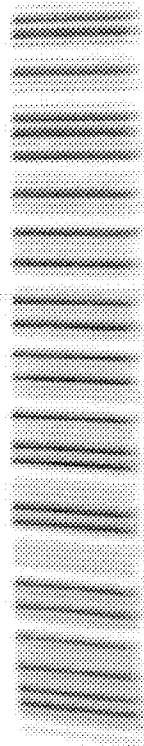
Sign-Up Today!

FFLs interested in receiving the electronic version of the FFL Newsletter, along with occasional additional information, should submit name, FFL number, and e-mail address to: [FFLNewsletter@atf.gov](mailto:FFLNewsletter@atf.gov).

The electronic FFL Newsletter will enable ATF to communicate information to licensees on a periodic basis.

371004097

Model 710



RE00298241





