

## Remington Arms Co., Inc.

Product Service

Legal Case #:8959

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		6/4/2013	2/18/2014				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jeffries	Bittner						E jeffries bittner@gmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI shot toes				
PD Cause:4064	Not Examined by Product Service		Y	skin graft
S Concern:1028	Fired With Safe ON			
C				

6/4/13 Per email sent to Remington.com, incid #130603-000100, "I started hunting around 7th grade and when my grandpa offered to buy me a .270 with a scope on it, i was excited. He bought be a Remington model .270 and i used it while i hunted through high school. The year of 2008, same year i graduated and started at community college, i went out hunting with my family. It was the last day of hunting season and my Uncle was using some horns to rattle me and my cousin in a buck hopefully. They placed me on a rock to watch a ravine and while sitting there, the safety on, the rifle went off without me touching the trigger of my gun. Startled i noticed smoke coming off my boot, the bullet had gone thru my boot and passed between my big toe and the toe next to it, fracturing the big toe in 2 places and fracturing the little toe at the knuckle and taking a large portion of that toe with it. I was stuck to a couch and bed with my foot above my heart for the next 2 months hoping i could regenerate enough tissue on the toe next to my big toe that i could get a skin graft over the open wound. Thankfully the human body did what it was made for and the skin graft took the first time i had the surgery the week after Christmas 08. It is now 4 years later and the calls keep coming from the hospital about bills that i owe and cant pay. I have managed to get through school paying for my classes with my own money however i still have the hospital bill that i cannot pay. I am left with a deformed toe that i am thankful i got to keep and i never have written you guys before, because i was talked out of it by other people. It has been so long they would probably take a settlement on what i owe them which i believe you guys can help with. I have considered going to a lawyer to pursue what i can but before i did i would like to send you this in hope that you guys can help me with a gun that misfired and malfunctions while i was holding onto it, sitting on a rock. Since the 2008 accident i have got back into hunting and have given my gun to family and friends to test and see what they could find out, and i have learned that they could get the gun to fire with the safety on. Would love to hear back from you guys and look forward to talking more with you."cm 6/4/13 Received a call from Bittner and he said it was a Model 710, ser #71044028. The family no longer owns this rifle. Bittner did not know the total of the medical bills. His mother has been taking care of them for him.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/270 WIN	n/a	71044028		1/7/2002 4:37:55 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Cash Reim. Cash

Settlement	Release of Claims	Release Date	Reimbursement	Settlement	Date	Date
					APV	APV

No further  
contact from  
the customer

Repair/Replacement Cost	Repair/Replacement Date
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6/4/13 Emailed Bittner direct from my email address requesting he call with serial number or model of the .270 rifle and so that I can get more info on the incident.cm 6/4/13 I asked Bittner if they could find out who owned the rifle now. We would want to inspect the rifle before we could consider the medical expenses. He will see if he can find out.cm 2/18/14: No further contact from the customer. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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<b>Reference #</b>
130603-000100
<b>Status</b>
Unresolved
<b>Assigned To</b>
Administrators Christy -
<b>SLA</b>
Not specified
<b>Queue</b>
CSR
<b>Date Created</b>
06/03/2013 10:13 PM
<b>Date Initial Solution Response</b>
None
<b>Last Updated</b>
06/04/2013 08:40 AM
<b>Customer SmartSense</b>
+1 (on -3 to +3 scale)
<b>Staff SmartSense</b>
0 (on -3 to +3 scale)

## Please Read

### Discussion Thread

Customer (Jeffries Bittner)

06/03/2013 10:13 PM

To whom it may concern:

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Thankfully the human body did what it was made for and the skin graft took the first time i had the surgery the week after Christmas 08. It is now 4 years later and the calls keep coming from the hospital about bills that i owe and cant pay. I have managed to get through school paying for my classes with my own money however i still have the hospital bill that i cannot pay. I am left with a deformed toe that i am thankful i got to keep and i never have written you guys before, because i was talked out of it by other people. It has been so long they would probably take a settlement on what i owe them which i believe you guys can help with. I have considered going to a lawyer to pursue what i can but before i did i would like to send you this in hope that you guys can help me with a gun that misfired and malfunctions while i was holding onto it, sitting on a rock. Since the 2008 accident i have got back into hunting and have given my gun to family and friends to test and see what they could find out, and i have learned that they could get the gun to fire with the safety on. Would love to hear back from you guys and look forward to talking more with you.

Jeffries Bittner

### Primary Contact

First Name: Jeffries

Last Name: Bittner

Organization:

Login: jeffriesbittner@gmail.com

Title:

Contact Type:

Email: jeffriesbittner@gmail.com

Email - Alternate #1:

Email - Alternate #2:

Office Phone:

Mobile Phone:

Fax:

Assistant Phone:

Home Phone:

Street

City

State/Province

Postal Code

Country

### Additional Information