

Remington Arms Co., Inc.
Product Service
Legal Case #:8714

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
304831	3/15/2013	3/18/2013	3/20/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Greg	Dukes	2035 Cordoba Place	Carlsbad	CA	92008		H 760-720-0696 E dukesconstruction@att.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S	Fired with Safe on Concern:1028 Fired With Safe ON			
C				

SR# 45935 - Customer wrote a note on the service request: "this gun has fired 2 times by itself, 1 x when it fell over on the ground and 1 x when it got pushed to the side when standing up against a tree, with the safe on". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/3006 SPRG	27410	71118877	KX	5/22/2003 8:56:41 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	MT SPORTS, LLC		U			

CONCERN:FIRES BY IT SELF AND FIRED WITH SAFETY ON

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace w/85633 in exchange @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$143					

3/20/13: Ilion cannot fix the rifle because the needed part is no longer available. Replace with ramac 85633 in exchange at n/c. SAP Order# 1482899. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/18/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS

Cause	4013	Broken or Missing Parts	INSERT IS CRACKED,COULD NOT DUPLICATE AT BENCH. WAS UNABLE TO CLOSE BOLT WITH A DUMMY IN THE CHAMBER. TRIGGER ASSEMBLIES ARE NO LONGER AVAILABLE FOR REPAIR.
Barrel	Description		22" 3006 SPRG
	Date Code		KX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Worn; Not Functioning	METAL WORN,RUSTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False

Feeding Test	Tests	False	
Trigger	Condition	Abused; Not Functioning	INSERT IS BROKEN/CRACKED
	Pull	---Select---	6#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	Other Remington	

[illegible]

www.remington.com

22"
10x5/0
6#

PS 30741

Greg Dukes
2035 Cordoba Place
Carlsbad CA 92008
e-mail dukesconstruction@att.net
phone: 760 622 7117

Remington Arms SERVICES
SR#sr00045935
14 Hoefler Ave
Ilion, NY 13357 US

Re Problem with Remington 710 gun.

Numbers on the gun 56 kx 12 71118877

Remington representative I talked to 02/21/2013 at 11.15am Aaron.

Copy of Proof of purchase and owner registration sticker included

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REMINGTON IS A TRADEMARK REGISTERED IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE BY REMINGTON-UMC COMPANY, INC.

Remington

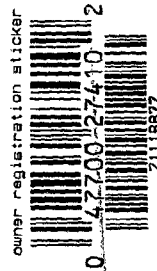
FORM RD 7055 ORIG 1001

MODEL 710 W/SCOPE
BOLT ACTION CENTERFIRE RIFLE
22" BARREL .30-06 CAL. W/ 4 SHOT MAG BOX

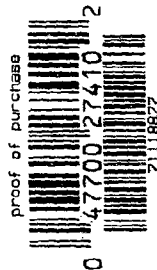
ASK FOR THE PACKING CARTON
-OWNER'S MANUAL & WARRANTY CARD

09 FORM

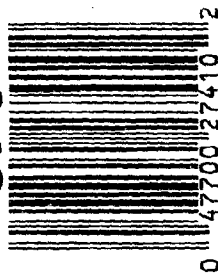
owner registration sticker



proof of purchase



UPC



ORDER NO. 27410

BARREL LENGTH 22"

CAPACITY 4

71118877



