

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6837

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/14/2011	6/4/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Foxhole Guns & Archery	Attn: David	Foxhole Guns &	311 Jessie Jewell Pkwy	Gainsville	GA	30501		W 770-297-8500 E foxholeguns@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064	Not Examined by Product Service		
S	Concern:1007	Fired on Safe Release	Unknown	
C	FSR			

11/14/11: Dealer called in. Consumer brought them a M/710 & stated he had a FSR with it. No damage, No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/300 WIN MA	27414	71159978		3/18/2004 3:35:53 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CRAIG * WALTER INC.		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
		Remington/710/CF/BA				
Gun not returned to Ilion for exam						
	Repair/Replacement Cost	Repair/Replacement Date				

11/14/11: Dealer asked that the ARS & forms be emailed to him. df 6/4/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

# Remington®

November 14, 2011

Foxhole Guns & Archery  
Attn: David  
311 Jessie Jewell Pkwy  
Gainsville, GA 30501  
Phone: 770-297-8500  
Email: foxholesguns@gmail.com

**Ref: # 6837, Model 710, Serial # 71159978**

**Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service".** Product Service will be inspecting the firearm and will contact me with the results. I will contact you once I get the report.

I hope this action will keep you a loyal Remington customer.

Sincerely,  
Dell Fulcher  
Consumer Affairs Administrator  
Remington Arms Co., LLC  
Phone: 1-800-243-9700 press 0 and ask for ext 8686  
Fax: 336-548-7872

enclosure

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

PS 30765

COPY

November 14, 2011

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PS 30766

## ARS LABEL REQUEST FORM

DATE: 11/14/2011	Service Request # SR00003734
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm	email address:

<b>Business:</b>	Remington Service PO Box 700 Madison, NC 27025-0700 www.remington.com
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### LABEL INFORMATION

<b>MAIL LABEL TO:</b>	Foxhole Guns & Archery Attn: David 311 Jessie Jewell Pkwy SR00003734 Gainsville, GA 30501 US Email: foxholeguns@gmail.com
<b>RETURN ITEM TO:</b>	<b>ILN</b> Arms Services



4XX596 NOV 15, 2011 ALL CURR USD 1 OF 1  
 SVC GNGCOM ACT WT 10.0 LBS  
 TRACKING# 1Z4XX5969067643773  
 REF 1:SR00003734  
 REF 2:

HANDLING CHARGE 0.00  
 SINGLE-PIECE PUB RATE CHRG: SVC T/P USD  
 DV 0.00 COD 0.00 RS 1.00  
 JC 0.00 DGD 0.00 SD 0.00  
 AH 0.00 PR 0.00 SP 0.00  
 TOT PUB CHG 10.11 PUB+HANDLING 10.11

<b>ATTN: Product Service</b>
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