

Remington Arms Co., Inc.
Product Service
Legal Case #:9006

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
314131	6/24/2013	6/25/2013	6/25/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Eddie	May	160 Long Tine Dr.	Leesburg	GA	31763		H 229-343-1805 E eddie.may@mchsi.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

Service Request# 54327 - CSR Notes on repair state "Gun went off going from safe to fire". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/3006 SPRG	27410	71249820	DZ	9/29/2005 1:54:27 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R- REGULAR	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA @ n/c - goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$41					

6/26/13: Per Ilion - Could not duplicate concern. As a goodwill gesture to restore confidence in rifle, will replace TA, check over & test fire at n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/25/2013
	Product Type		RF

	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		DZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	Other Remington	

frmRepairMain - FGI Repair

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System

frmREnquiry - Repair Inquiry

Repair Number: **RE00314131** Serial: 71249820 Model 710 Center Fire Caliber: 30 - 06 SPRG Produced: 09/29/2006 SKU: 27410 Repairman: **9006** Status: New 6/4/2013 4:12:58 PM

Verify Repair **High Priority**

ADDRESS INFORMATION

Customer	Received from	Return To	Received from
Name: EDDIE MAY		EDDIE MAY	
Address 1: 160 LONG TINE DR.		160 LONG TINE DR.	
Address 2: PO Box:		PO Box:	
City: LEESBURG		LEESBURG	
State: GA Zip Code: 31763 Country: US		GA Zip Code: 31763 Country: US	

FFL: **01011900**

Contact / Condition Problems Estimate History / Status Shipping / Billing

Contact Information

Phone: **eddie.may@mchsi.com**

Fax:

Email:

Comments:

Received Condition

Good

Condition Notes

CSR Notes: **Gun went off going from safe to fire.**

Accessories Received

Code	Desc	Qty
A007	With Stud	2
A016	Scope Base	1

Repair Search **SR 54327** Refresh Close

Travisbw - ILN/Prod frmRepairMain DMJ506CHW7L Tuesday, Jun 25 2013 5:04 AM

7:37 AM 6/25/2013

22"
D29/05
4.5th

Serial Number: **71249820**
Model: **710**


RE00314131

could not dup. concern
As a Good-will gesture to
restore confidence in rifle
will rep. T&A, check over
test fire at R/C.

#260924

RECEIVED
JUN 26 2013

BY:







