

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8704

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
304251	3/11/2013	3/15/2013	3/15/2013				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Steven	Sage	23009 Northeast 100th St.	Liberty	MO	64068		H 816-750-4575 E stevensage@hotmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013	Broken or Missing Parts		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

SR# 44114 - Service Request Section: States rifle will fire when safety is taken off. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/7MM REM MA	27412	71230048	PZ	6/13/2005 3:11:01 AM

  

Date Purchased	Where Purchased	Accessories	Original Owner
	CABELA S INC/WAREHOUSE	SCOPE BASE	N

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/710/CF/BA						
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c						

  

Repair/Replacement Cost	Repair/Replacement Date
\$41	

3/18/13: Per Ilion - Insert housing is broken. Check over completely, replace TA, clean & test at n/c. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/15/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS

Cause	4013	Broken or Missing Parts	INSERT HOUSING IS CRACKED
Barrel	Description		24" 7MM REM MAG
	Date Code		PZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	INSERT HOUSING BROKEN/CRACKED
	Pull	---Select---	5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	Other Remington	

# Service Request

Remington Service  
PO Box 700



Madison, NC 27025-0700

www.remington.com

Parts and Repairs: P:800-243-9700 F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

24"  
P26/1  
5\*

<b>Service Request Number</b> SR00044114	<b>Serial Number / Description</b> 71230048 Model 710	<b>Date of Request:</b> 02-04-2013 <b>Date Printed:</b> 02-04-2013
<b>Customer:</b> STEVEN SAGE 23009 NORTHEAST 100TH STREET LIBERTY, MO 64068 US		<b>Destination:</b> Arms Services 14 Hoefler Ave Hion, NY 13357 US

Email: stevensage@hotmail.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY / safety assembly

## Service Request Section

states rifle will fire when safety is taken off

## Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
----------	------	-------------	------------	----------	-------	------	--------

we didn't buy the gun from remington or dealer  
and we will pay for the repairs to make the gun  
safe.

Serial Number:

71230048

Model: 710



RE00304251

INSERT HOUSING IS BROKEN  
check over completely, rep.  
TPA, CLEAN + TEST AT N/C  
#230145

RECEIVED  
MAR 18 2013

Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$ .00

BY: .....











